



**Resources Department
Town Hall, Upper Street, London, N1 2UD**

AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in on **8 March 2021 at 7.00 pm.**

Link to meeting : <https://weareislington.zoom.us/j/92982788588>

Enquiries to : Ola Adeoye
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Despatched : 28 February 2021

Membership

Councillor Dave Poyser (Chair)
Councillor Roulin Khondoker (Vice-Chair)
Councillor Tricia Clarke
Councillor Paul Convery
Councillor Phil Graham
Councillor Clare Jeapes
Councillor Gulcin Ozdemir
Councillor Kadeema Woodbyrne
Councillor Caroline Russell

Substitute Members

Councillor Santiago Bell-Bradford
Councillor Janet Burgess MBE
Councillor Osh Gantly
Councillor Sara Hyde
Councillor John Woolf

Quorum is 4 members of the Committee



A. Formal Matters **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- *(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 8
5. Chair's Report
6. Order of Business

7. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

B.	Items for Decision/Discussion	Pages
1.	Scrutiny Review: Presentation Net Zero Carbon Programme-The Green Economy Work Stream- update	9 - 18
2.	Quarter 2&3 Performance Reports (2020/21)- Employment & Skills	19 - 36
3.	Quarter 3 Performance Report (2020/21) - Place and Environment	37 - 46
4.	Waste Reduction and Recycling Plan Annual Report 2021	47 - 76
5.	Work Programme 2020/2021	77 - 78

C. Urgent non-exempt items (if any)

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

D. Exclusion of press and public

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

E. Confidential/exempt items **Pages**

F. Urgent exempt items (if any)

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 17
March 2021

London Borough of Islington

Environment and Regeneration Scrutiny Committee - 4 February 2021

Minutes of the Virtual meeting of the Environment and Regeneration Scrutiny Committee held at on 4 February 2021 at 7.00 pm.

Present: Councillors: Poyser (Chair), Khondoker (Vice-Chair), Clarke, Convery, Graham, Jeapes, Ozdemir, Woodbyrne and Russell

Also Present: Councillor : Champion

Councillor Dave Poyser in the Chair

420 APOLOGIES FOR ABSENCE (Item 1)

There were no apologies for absence

421 DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)

There were no declarations of substitute members

422 DECLARATIONS OF INTEREST (Item 3)

There were no declarations of interest

423 MINUTES OF PREVIOUS MEETING (Item 4)

RESOLVED:

That the minutes of the meeting held on 16 November 2020 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

424 CHAIR'S REPORT (Item 5)

Regeneration issues/Late circulation of reports

The Chair stated that Councillor Shaikh was unable to attend the meeting that evening and that the discussion of regeneration issues would be deferred until the next meeting of the Committee

Members expressed concern at the late circulation of documentation for the meeting that evening and it was stated that in future documentation would be circulated as far as possible in advance to enable time for Members consideration

Scrutiny Review – Behavioural Change

The Chair stated that the Scrutiny Review on Behavioural Change would be considered at the next Executive and that he would be attending to present the report

Low Traffic Neighbourhoods

The Chair referred to question submitted in this regard and that a response had been sent to the questioner

425 ORDER OF BUSINESS (Item 6)

The order of business was as per the agenda

426 PUBLIC QUESTIONS (Item 7)

The Chair outlined the procedure for Public questions

A Member of the Public outlined the question as follows –

As a member of the St.Mary's/Barnsbury Neighbourhood residents group, which is campaigning hard in relation to the Council's People Friendly Streets policy, we believe that the implementation of all LTN's, and particularly St.Marys/Barnsbury, should be publicised well in advance of the proposed implementation date. This would enable the Group to step up its campaigning activities at the appropriate time. Can the scrutiny committee either tell us now what the planned implementation dates are, or if not direct the Environment and Regeneration Scrutiny Committee to publish these dates at the earliest possible opportunity, and by no later than the meeting arranged for 30 March

- It was stated that a date was not yet know for the implementation of the Barnsbury/St.Mary's LTN however once these have been formulated they would be notified, and a provisional timetable for LTN's introduction could be circulated

RESOLVED:

That a provisional timetable for the introduction of LTN's be published so that Local Neighbourhoods are aware in advance of when these will be introduced

The Chair thanked the questioner for attending

427 DEPUTATION (Item)

The Chair stated that the Committee had received a Deputation from Ben Griffiths for consideration –copy interleaved

Ben Griffiths outlined the deputation as follows –

We welcome the climate emergency declaration, Vision 2030 and its Action Plans with many commitments tied to specific months, it is a shame that some are opaque and some do not include timelines. We have identified 80 commitments due in 2020/21. This includes 31 which have already passed their due date. For all the commitments which already which have passed their new due date we would like to be able to check whether they have been met, or not met, or partially met, or if we

must, we can note the Council has not provided information about progress on that commitment.

One of those commitments we know hasn't been met. There was no action plan for the circular economy produced in December 2020. I am grateful that when I asked about this two months ago, Keith Townsend, Corporate Director admitted a mistake was made. Also Vision 2030 states that a tree budget would be developed by March 2020 but there is still no tree budget. I have asked Mr Townsend who has admitted a mistake was made. It is not surprising or terrible if a few commitments were mistakes or subsequently slip a little, especially during the COVID outbreak. But it is critical the Council is open and accountable and I am grateful that Mr Townsend has acknowledged that any amendments to commitments should be made in an open and transparent way. On 30 December 2020, I asked him how that openness and transparency will be demonstrated but I have not received a reply. The Council was keen to announce the publication of Vision 2030 but I have not seen any public explanation of the current position on the circular economy action plan or the tree budget

We are calling on the Council to be entirely explicit about progress and to make information easily accessible to the community so we can all work together to tackle the climate emergency

1. The ERSC (Environment and Regeneration Scrutiny Committee) should receive a report at every meeting on progress on all the commitments that are supposed to have been met. This should be in plain English so we can all understand and should provide alternative dates where dates in Vision 30 are not met. Reports should be published before the meetings so Councillors and members of the public can prepare questions
2. The Council website should make sure that a simple to progress on all the commitments that are supposed to be met is displayed whenever people search for Vision 2030. It is not acceptable to display Vision 2030 without acknowledging where the commitments are not being met. That is a recipe for creating frustration and distrust
3. A monthly email update should be prepared giving additional information in plain English about progress on all the commitments that are supposed to have been met. This should go to local climate change groups like ICAP, inspiring Sustainable Islington, FFI, XRI, and to all other individuals and organisations who request it
4. Update reports along these lines should be prepared for all meetings of the overarching environmental alliance group of interested parties which the Council has agreed to support
5. It would be really good if enquiries and correspondence on this topic are dealt with in the spirit of recognising the climate and ecological emergencies

The Vision 2030 commitments should not be treated as just another Council work stream but as demonstrated, a commitment to tackle the dire threats to work

- Committee noted that a written response had been sent to the presenter of the petition by the Director of Environment and Regeneration, Mr. Townsend

- In response, the Corporate Director acknowledged the error in relation to the circular economy action plan, reminding the meeting that the Net Zero Carbon strategy 2030 was endorsed in November with a view of it becoming policy in December. Work is taking place to turn the strategy into an active process. The Director noted that it is a significant aspect of work and consideration would be given as to how progress can be reported going forward
- A Member referred to the response to the deputation, noting that Council officers were working extremely well given the difficult circumstances of COVID, however it was important going forward to ensure that progress was documented in a transparent manner and this could be shared with the Scrutiny Committee. It was stated that consideration would be given to the process of reporting progress
- Reference was made to the need to lobby Government and the GLA with regard to additional funding, and it was stated that London Councils were working together at both officer and political level and a recognition that Islington is leading on Green Energy
- The Committee noted the Climate Emergency special meeting of the Committee scheduled to take place on 30 March

The Chair thanked Ben Griffiths for attending and presenting the deputation

428

SCRUTINY REVIEW - PRESENTATIONS NET ZERO CARBON EMISSION - THEMES - PLANNING FOR ZERO CARBON (Item B1)

Sakiba Gurda, Head of Planning Policy and Karen Sullivan, Service Director Planning and Development were present and made a presentation to the Committee, (copy interleaved) during which the following main points were made –

- Planning plays an important role in ensuring that developments minimise their contributions towards climate change as well as adapt to and be more resilient to its impacts. Islington has implemented ambitious and robust planning policies over recent years to minimise the contribution of development to climate change
- Current local plan – Developments required to minimise their carbon emissions on site, including through energy efficiency. One of the first Councils to require carbon offset payments, as part of net zero carbon approach which is then used to fund projects that reduce carbon emissions. Planning policies to promote and develop decentralised energy networks. One of the first to implement a car free policy for all new developments
- New Local Plan – approach to net zero emissions - commits the Council to ensuring all buildings in Islington will be net Zero Carbon by 2050, consistent with the London Plan. The Council has declared a climate and environment emergency and will strive to achieve net carbon zero by 2030, ahead of the 2050 target. Planning policy plays a critically important role as part of moving towards net zero carbon emissions from buildings in the borough. Planning is however only part of meeting the net zero carbon target. The Council's planning policies can only reduce carbon emissions through the design and construction of new and refurbished buildings that require planning

permission. The ambitious planning policies in the Local Plan must be accompanied by a range of other interventions, as set out in the Council's net zero carbon strategy

- Trajectory to net zero – achieving net zero carbon from all buildings in Islington will require significant retrofitting of existing building stock to ensure that it meets the highest possible energy efficiency standards. Decarbonisation of the electricity grid and a move away from gas boilers is also required. This is outside the current scope of the planning system and would require significant changes to national policy and legislation
- All developments of 1 unit or more must be zero carbon, ensure development proposals reduce energy demand through energy efficiency, reducing emissions through low carbon energy sources and renewables, approach requires compliance with Fabric Energy Efficiency statement. Major development proposals should calculate and demonstrate actions to reduce whole life-cycle carbon emissions
- New Local Plan Energy infrastructure – selection of heat sources in line with the policy will ensure developments prioritise low and zero carbon heating options, major developments required to have communal low temperature heating system, heat sources for communal systems selected in accordance with heating hierarchy, and connection to heat networks prioritised. The new local plan and the zero carbon and energy policies are supported by other policies which are important in building climate resilience. These include policies on thermal comfort, integrated approach to water management, requirement for site specific flood risk assessments, continue commitment to reducing car use and promoting walking and cycling
- There is a commitment to delivering a net zero carbon supplementary planning document in the Local Plan and Zero Carbon strategy. This will assist with the implementation of policy and provided practical guidance
- Planning reform – currently undergoing an unprecedented period of planning reform, significant increase in permitted development rights mean planning permission is not required and planning policies cannot be applied. Further significant permitted development rights proposed and this will erode the ability to achieve net zero and further increase costs of retrofit. Due to the deregulation of planning controls the Government will place greater reliance on building control to secure energy efficiency measures
- Reference was made to the need to inform residents of proposals and it was stated that a presentation to residents could take place in the future
- Noted that Government were being lobbied in relation to the proposals in relation to permitted development rights proposals, and the proposals around commercial to residential and how the Council could influence this
- A Member stated that he welcomed the new SDP and that consideration should be given to looking at the current policy in conservation areas and historic buildings, and how this could be tailored to better meet net Zero carbon aims. It was noted that this is an area currently under consideration
- Reference was made to carbon offsetting and it was stated that developers did generally try to comply however in certain developments it was not always possible, and therefore a financial contribution is made

The Chair thanked Sakiba Gurda and Karen Sullivan for attending

429

SCRUTINY REVIEW - SUSTAINABLE AND AFFORDABLE ENERGY WORKSTREAM (Item)

Frances Ugboma, Head of Energy Services and Keith Townsend Director of Environment and Regeneration were present and outlined the presentation to the Committee, copy interleaved

During consideration of the presentation the following main points were made –

- Scrutiny Work Programme - February 2021 – Planning priorities and sustainable and affordable energy, March 2021 Green Economy (provisional) and Transport, Sustainable and affordable energy generation and supply priorities, April 2021 Residential buildings, commercial and industrial buildings and infrastructure and the natural environment and waste reduction and recycling priorities
- Strategy at a glance – residential buildings, commercial and industrial buildings and infrastructure – improve energy efficiency and reduce the level of carbon emissions of all buildings. Transport – reduce emissions in the borough from transport, Sustainable energy and affordable energy and supply – increase local generation of renewable heat and electricity, increase the update of affordable and renewable energy tariffs and mitigate fuel poverty. Green Economy and Planning – deliver on net zero carbon target whilst assuring the economic success and vitality of the borough by working closely with the 18800 businesses in the borough, many small or micro sized. Natural Environment and Waste Reduction and Recycling – integrate ongoing activities in recycling and reducing waste and managing the local environment
- Additional workstreams –engaging, empowering and partnership, finance and investment
- Sustainable and affordable energy – scope – clean energy with a particular focus on waste heat and solar, all buildings in Islington residential and commercial, and all residents of Islington with a particular focus on fuel poverty. This workstream will enable zero carbon and low cost heating supply and electricity generation for as many residential and commercial buildings as possible
- Deliverables – Energy networks – complete the Green SCIES design project, develop other smart energy networks, add new connections to the Bunhill heat network and seek ways to connect with other networks, look at how the Bunhill Heat Network can be made a zero emissions network, connect our communally heated buildings to district heating networks where possible. Maximise solar power generation, purchase any remaining electricity needs for renewable sources, support residents in fuel poverty, improving energy efficiency and maximising incomes of Islington residents in or at risk of fuel poverty
- Number of funding applications to support Sustainable and Affordable Energy
- Delivery over the next 12/18 months – develop and agree funding delivery route for the Green SCIES project, switch the Council and partners to electricity supplies generated through renewable sources of energy, identify

options to secure more cost effective and energy efficient solutions for residents, develop scope and action plan of the Renewable Power for London workstream, as part of the London Climate Change Programme

- Reference was made to the need to ensure local contractors were upskilled in order to bid for retrofitting works. It was noted that the level of certification required by the Government for retrofitting made it difficult for small contractors, however work would be taking place to ensure local contractors are more equipped in this regard
- A Member stated that it was more expensive for residents if they had to change to green tariffs and that many residents would not be able to afford this
- In response to a question as to solar panels it was stated that there were problems with installing these on historic buildings, such as the Town Hall, however ways of retrofitting and reducing carbon emissions were being looked at. It was stated that the Emirates Stadium would be a good example of where solar panels could be installed

The Chair thanked Frances Ugboma and Keith Townsend for attending

430 WORK PROGRAMME 2020/2021 (Item B2)

RESOLVED:

That the report be noted and a report on the introduction of Low Traffic Neighbourhoods be included on the agenda at a future meeting of the Committee

The meeting ended at 9.15 p.m.

CHAIR

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Together we can make
Islington net zero carbon
by 2030



ISLINGTON

Environment and Regeneration Scrutiny Committee

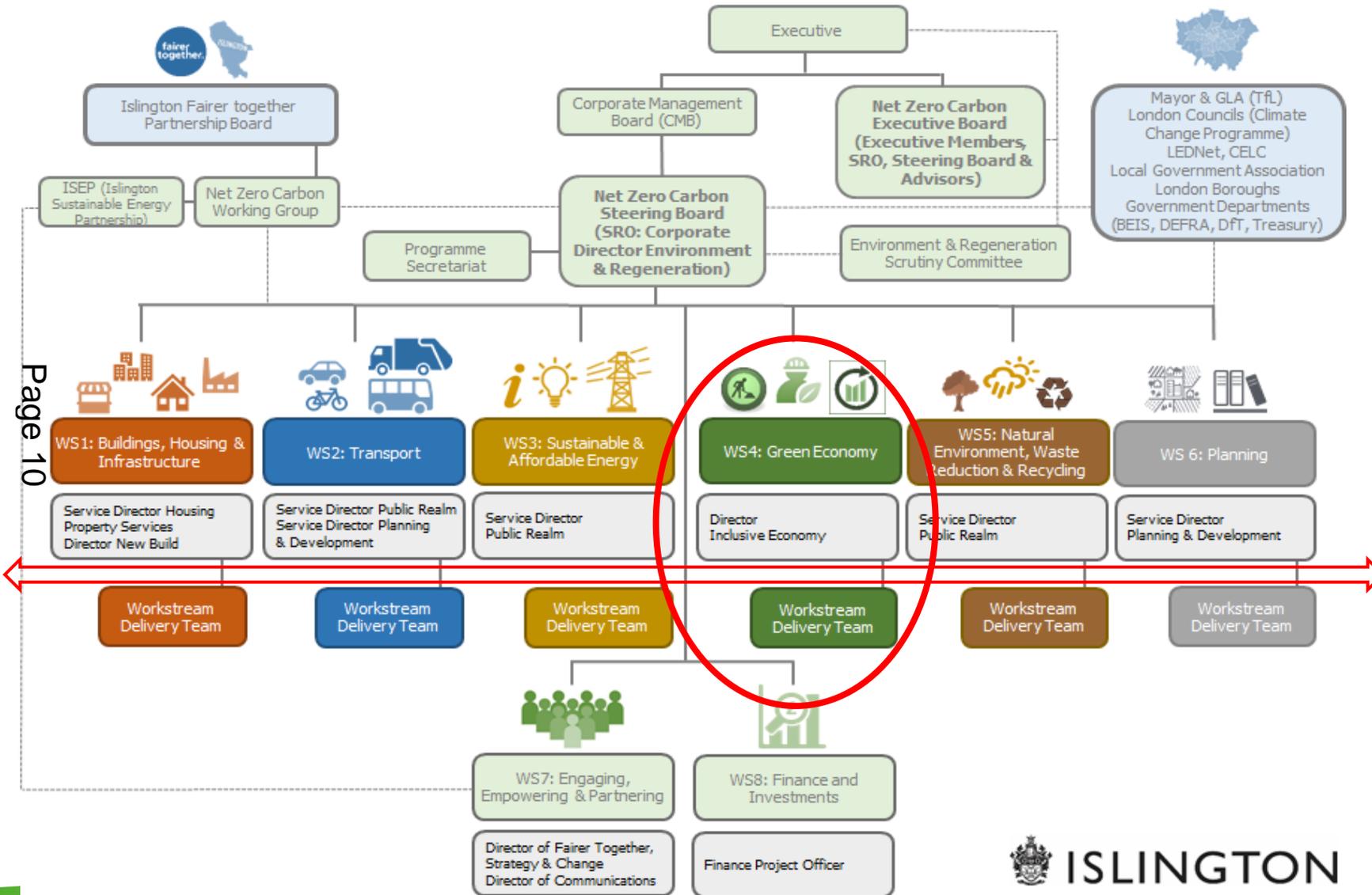
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Net Zero Carbon Programme: Green Economy work stream update

8 March 2021

Agenda Item B1

Net Zero Carbon Programme Governance Model



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Programme Governance

Net Zero Carbon Steering Board

- Fortnightly meetings
- Attended by work stream directors
- Provide steer on development of the strategy
- Sign off detailed scoping documents for each of the workstreams

Senior Responsible Officer

- Keith Townsend

Programme manager

- Timi Ashaye

The Green Economy ambition

From the **Creating a Net Zero Carbon Islington by 2030** strategy document:

To retain a healthy economy and the businesses that provide the goods, services and employment opportunities that we need, we have to **move towards a low carbon, more resource-efficient economy** that has fewer adverse effects on the environment. As well as **existing businesses becoming greener**, we need to support the **creation and development of new businesses** that will provide the technologies, innovations, goods and services of a low-carbon future.

'Net zero' has to become the way we run our economy.

The 'green economy' has been defined as those **industries that contribute toward ecological sustainability**, especially through the reduction of carbon emissions, as well as the adoption of broader sustainable resource use practices. There are six key sectors: renewable energy, green building, clean transportation, waste management, land use and green financing.

We need to create **a new generation of jobs** in the industries and infrastructure we need to tackle the climate crisis, and a workforce that will be able to contribute to and benefit from a new green economy. We want to create good jobs for our residents, support businesses to succeed and attract investment by developing the sub-regional green industry sector and enable all other sectors to reduce their CO2 emissions to zero.

We believe that greater ownership by employees and democratic corporate governance are central parts of the economic rebalancing that is essential for the UK's long-term prosperity. As a growing sector of our economy, the green economy provides more market space for **innovative ownership structures that promote meaningful employee participation**. Over the coming years, we will work with social enterprises, voluntary organisations and co-operatives to grow alternative businesses.

We know that we need to position our **residents to be skilled for these new sectors**, and we are working with our colleges and universities to develop a new workforce for the green industrial revolution. Similarly, we will work with our trade unions and employers to ensure that workers are supported to transition to a green economy, and that no one is left behind in the transition.

Journey towards a Green Economy Strategy

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1. Beginning to define the Green Economy

Work underway:

- ✓ Collaborating on two pieces of pan-London work and research with London Recovery Board and Central London Forward
- ✓ Initiated discussions with UCL to organise an expert roundtable to interrogate emerging research and its application in Islington

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London Recovery Board:
9 missions including Green New Deal

Recovery Mission:



Tackle the climate and ecological emergencies and improve air quality by doubling the size of London's green economy by 2030 to accelerate job creation for all.

The green new deal means how London will:

- Get London's buildings to net zero emissions
- Modernise our public transport, make our city greener and better able to cope with the impacts of a warmer climate
- Build the economic, industrial and political foundations so London's green economy can grow.

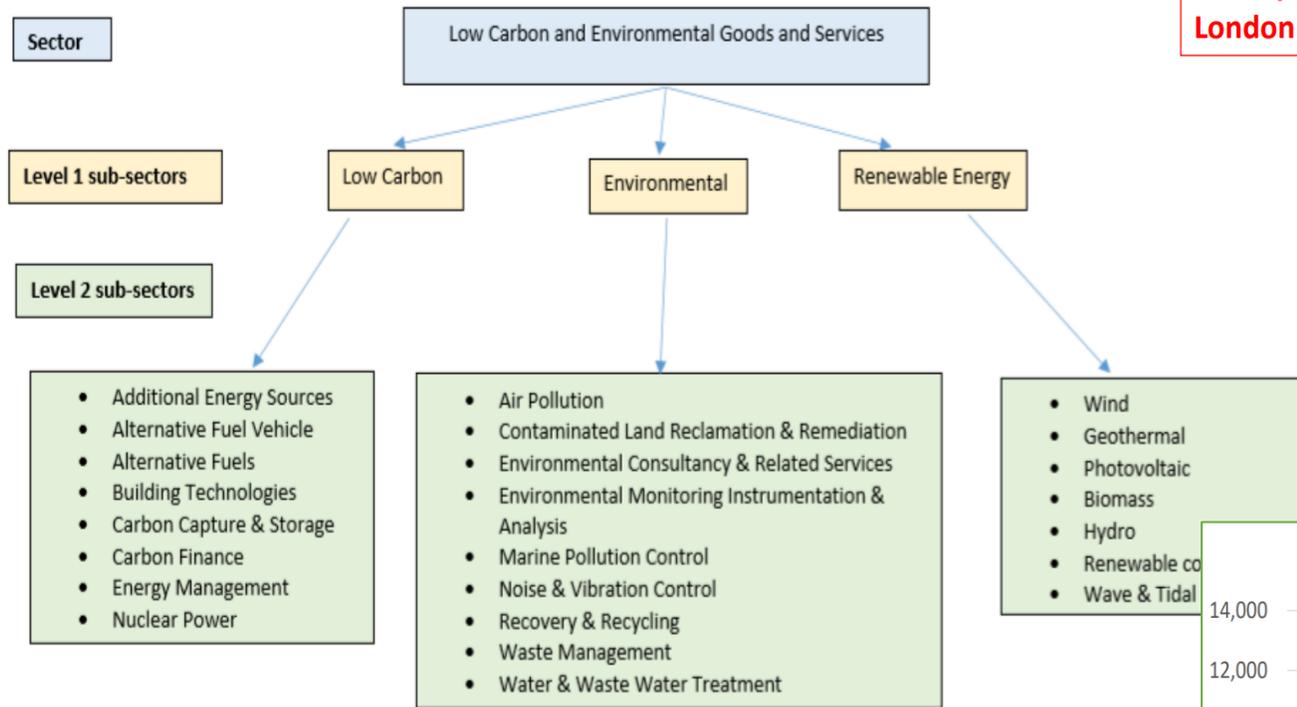
Central London Forward research commissioned:

- To form a shared understanding and establish a **definition of 'green jobs' and 'green skills'** in central London.
- To analyse **current and future needs for green jobs and skills** in central London, to analyse and present data on what green jobs matching the green jobs definition are available now and project future green jobs in central London.
- To analyse and **present the skills and qualifications** that will be required for our residents to be employed and to make progress in these green jobs opportunities. As well as this, we want to understand the **barriers to people entering green jobs**.

To be completed by end of May 2021.

Worth £47 billion/ year to London

2. Research: what is the shape of the Green Economy in London?



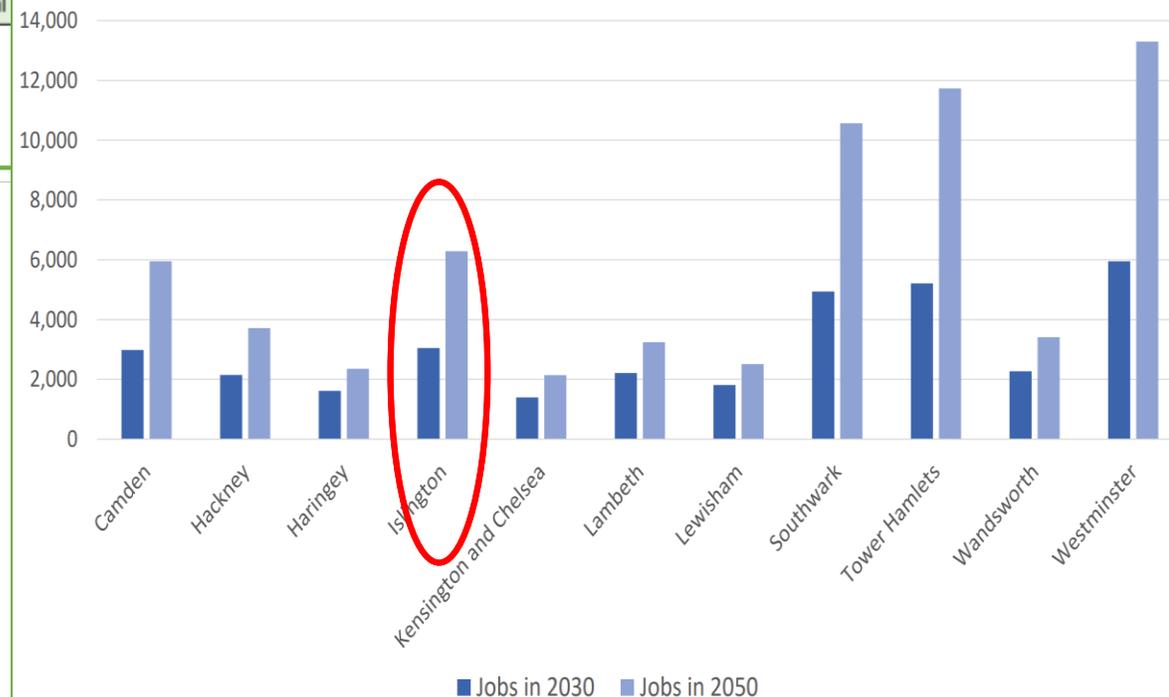
London's five largest sub-sectors in LCEGS, accounting for 69%

1. Carbon Finance (£12.77bn)
2. Wind (£4.14bn)
3. Geothermal (£4.06bn)
4. Building Technologies (£3.28bn)
5. Alternative Fuels (£3.07bn)

Next six largest sub-sectors, accounting for a further 26%:

6. Photovoltaics (£2.33bn)
7. Alternative Fuel Vehicle (£1.88bn)
8. Water Supply and Waste Water Treatment (£1.74bn)
9. Biomass (£1.61bn)
10. Waste Management (£1.54bn)
11. Recovery and Recycling (£1.22bn)

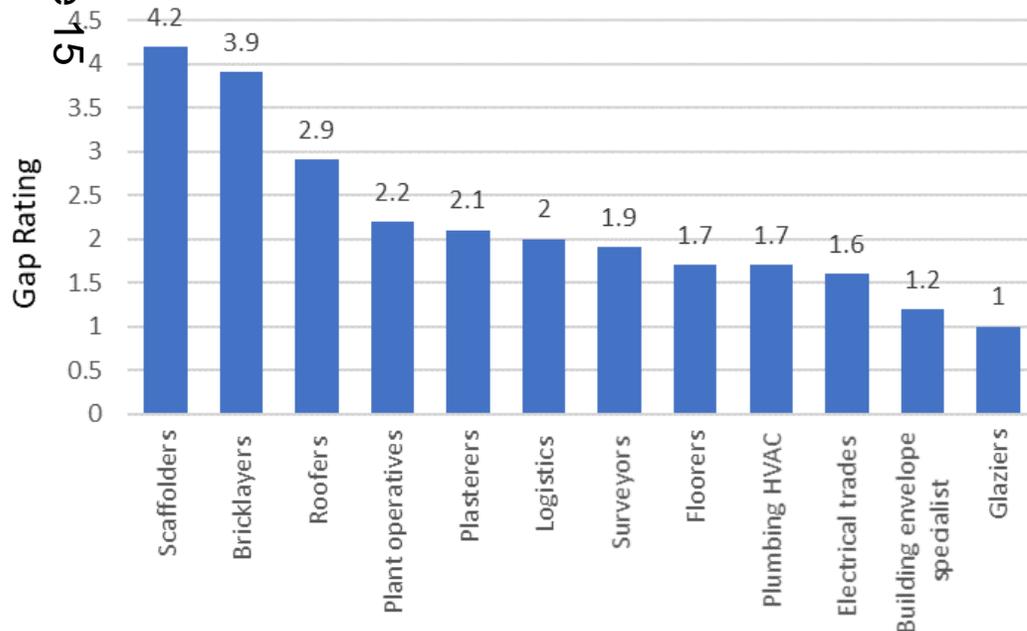
CLF projected low carbon and renewable energy jobs



3. Scanning for early opportunities – green jobs and skills

Key points:

- GLA projections for London (Skills Strategy) indicate new demand of **3,400** and a replacement demand of **10,300** for construction sector over the period 2014-24.
- Therefore, there is opportunity for additional training and recruitment into the sector, at scale.
- Gap rating represents the multiple of demand for particular trades as a proportion of the existing workforce – i.e. a demand for 4.2 scaffolders for every 1 employed.



CITB (2017) Construction Skills Gaps Analysis for the GLA.

Work underway:

- ✓ Emerging collaboration with Housing on a **‘Green Skills for Housing’** programme, across their repairs, new build and retrofit programmes:
 - ✓ Embedding green skills and job requirements in contracts as part of new build programme
 - ✓ Supporting Property Services team to determine skills required for pipeline of retro-fitting work across borough, commissioned through UCL
 - ✓ Initiated discussion with Camden Council to extend partnership at King’s Cross in readiness to meet demands of both Councils’ planned retro-fitting works
 - ✓ Initiated discussions with Capital College Group (CANDI) and London Met Uni to increase availability of green skills and ‘bolt-ons’ for construction jobs
 - ✓ Developing partnership with K&M McLaughlin to establish a local construction academy for green skills
- ✓ Across Net Zero programme, working with colleagues, to direct green jobs and apprenticeship opportunities through to iWork

4a. Scoping policy for green business

Work underway:

- ✓ Need to define policy framework to enabling SMEs to be green.
- ✓ Early stakeholder engagement through networks in town centres and other bodies such as the Islington Sustainable Energy Partnership and Angel BID, to grow wider collaboration with small/medium businesses. Some early work identified includes:
 - ✓ Supporting green economy initiatives and adaptations, through energy grants, Shop Local promotion and Cargo bike delivery schemes on the High St
 - ✓ Partnership with affordable workspace operator Fashion Enter to reduce ‘fast fashion’, promote circular economy and increase skills to enable ‘on-shoring’
 - ✓ Secured £1m funding from GLA to improve public realm and air quality at Chapel Market. Project to be delivered as part of recovery programme for street markets, by end March 22
 - ✓ Commissioned affordable workspace at Ray Building, Farringdon with City University to support social impact businesses. Carbon reduction advice to small and micro businesses part of contracted Social Value delivery
 - ✓ Initiated planning with local education institutions and affordable workspace operators to facilitate Net Zero hackathons
- ✓ Needs to be pulled together into coherent policy framework to support local SMEs – both to enable SMEs to be greener, as well as develop new low-carbon businesses

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4b. Scoping partnerships

Work underway:

- ✓ Included in the new Progressive Procurement Strategy 2020-27, as part of the Council's Social Value requirements
- ✓ Integrated net zero targets into draft Anchor Institutions framework

Carbon Reduction: We want to ensure that those we commission to deliver goods and services are promoting carbon reduction throughout the supply chain. We will embed robust guidance and criteria on the need to actively promote this as part of our assessment in awarding contracts.

Our new **Progressive Procurement Strategy 2020-27** sets out our ambitions for maximizing social value through commissioning and procurement. Social Value criterion has a 20% weighting in award decision.

The council is a major economic player in the borough. We spend around £650m on commissioning goods and services through external providers and supply chains.

This will include activities linked to carbon reduction – as a contractor, as an employer, and in the local supply chain – incentivising businesses to implement net zero policies. As a corporate priority, this will be **integrated into the new Social Value guidance** that is being developed for commissioners in the Council.

Developing an Anchor Institutions Strategy

While the Council can have impact by adopting a Progressive Procurement approach, we can achieve much more by working closely with local strategic partners.

In the emerging Anchor Institutions Framework, Net Zero features across its four core areas of impact:

- As an **employer**
- As a **purchaser**
- As a **landlord and asset manager**
- As a **leader**

By bringing together like minded, locally rooted organisations, we can collectively work towards our 2030 net zero ambition – through common targets for 'greening' the borough's supply chain and zero carbon buildings across the public estate.

Next Steps

Work over next 6 months:

Strategic

- Interrogate emerging research pieces and continue to evolve the **Green Economy strategic framework**, as well as Islington **Skills Recovery Strategy**
- Appoint dedicated **Green Economy officer**

Green jobs and skills

- Launch **Responsible Sector initiative** with construction partners to promote Social Value in the sector, including carbon reduction initiatives and green skills development
- Continue to support apprenticeships as a result of S106 agreements, and increase pathways for green skills, accreditation and employment
- Initiate the business development programme for **Chapel Market**, which includes a 'green business' dimension and reducing delivery journeys

Green businesses

- Investigate **local circular economy initiatives**, as part of the recovery programme, for local high streets and secure external funding
- Commission innovative eco-delivery service in Finsbury Park, to develop an alternative model for **e-bike delivery services**
- Commission a borough-wide **eco-friendly food delivery service** which provides job opportunities for local chefs, whilst reducing delivery journeys
- Explore opportunities for **'last mile' delivery hubs** in borough and secure external funding for implementation
- Increase awareness of a **'sharing economy'**, working with VCSE organisations to encourage and incentivise a circular approach to the use of resources, including a 'Library of Things'

Green collaboration

- Develop **engagement with commissioners** and local Supply Chain (potentially with health care providers) to examine opportunities to improve carbon reduction outcomes, on upcoming contracts
- Agree a **common ambition across anchor institutions** on carbon reduction, as part of anchor institution network
- Develop **work with local universities to promote innovation** in carbon reduction and opportunities for local students in growth sector, including facilitating hack-a-thons; seed-funding start-ups; research projects; and work experiences



Report of: Corporate Director, People, Programme Director, Community Wealth Building and Corporate Director, Resources.

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	8 th March 2021	All

Delete as appropriate		Non-exempt
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SUBJECT: Environment and Regeneration Quarter 2 & 3 2020/21 Performance Report

1. Synopsis

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures is reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report is combined of Quarter 2 and Quarter 3 of 2020-21 (1st July to 31st December 2020) and sets out progress against targets for those performance indicators that fall within the Jobs and Money outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility.

2. Recommendations

- 2.1 To note performance against targets in 2020/21 Quarter 2 & 3 (1st July – 31st December 2020) for measures relating to Jobs and Money outcomes in Environment and Regeneration.

3. Background

- 3.1 A suite of corporate performance indicators have been proposed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. These continue to be reviewed, to ensure that they are fit for purpose, both providing Committee with a measure of overall performance, as well as stretching services to meet the exceptional economic circumstances we now face. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board and Joint Board, and externally through the Scrutiny Committees.
- 3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the following key outcome area: Jobs and Money which covers delivering an inclusive

economy, supporting people into work and helping them with the cost of living.

4. Quarter 1 performance update – Outcome: Reduce levels of long-term unemployment and worklessness

4.1 Key performance indicators relating to 'Reduce levels of long-term unemployment and worklessness'.

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21	On target	Q3 last year	Better than Q1 last year?
JM7	Number of Islington residents supported into paid work through Team Islington activity.	1,352	1,318	600	473	Yes	1087	No
	a) Parents of children aged 0-18	433	348	198	103	Yes	313	No
	b) Young people aged 18-25.	391	381	200	115	Yes	307	No
	c) Disabled people / those with long-term health conditions.	283	300	150	115	Yes	213	No
	d) BAME.	597	661	350	278	Yes	543	No
	e) Council Contracted Suppliers	60	89	100	38	No	78	No
JM8	Number of London Living Wage entry level jobs achieved through the Islington working partnership	New indicator	New indicator	150	80	Yes	New indicator	N/A
JM9	Monetary value of social value derived	New indicator	New indicator	New indicator	£403,324	New indicator	New indicator	N/A

	through affordable workspace							
JM10	Assessment by businesses of impact/value added by Inclusive Economy & Jobs	New indicator	New indicator	New indicator	To be reported from Q4	New indicator	New indicator	N/A
JM11	Number of Islington residents supported into apprenticeships with an external employer	167	138	30	25	Yes	130	No
JM12	Number of Islington residents gaining apprenticeships with council contracted suppliers	23	18	20	1	No	18	No

4.2 **Corporate Indicator JM7 - Number of Islington residents supported into paid work through Team Islington activity.**

The Council's corporate plan 2018-22 set out an objective to 'Deliver an Inclusive Economy', supporting people into work helping them with the cost of living. As part of delivering this objective, the Council has set a target of supporting **4,000** residents into employment over a 4-year period. We are on track to achieve this target and at the end of December 2020 had successfully placed **3,143** residents into work. In light of the economic downturn this year, we proposed a reduction of our annual target to 600, which has resulted in over 3,000 residents supported into employment in the three-year period. This will revert to the annual target of 1,000 in 2021-22, which would enable us to meet the target of the manifesto commitment, despite the impact of the Covid-19 pandemic.

- 4.3 Despite the national government lockdown restrictions, performance has remained strong in Quarter 3 with **473** unemployed Islington residents supported into paid employment, providing confidence that we will achieve the proposed revised target of 600 at year-end. The overall figure is still down against the same period in 2019-20. Employment outcomes have been significantly affected by the onset of Covid-19 and the impact this has had on the labour market. The iWork service has adapted its mode of delivery to a blended approach providing support for residents by telephone and on-line service. The service has a refreshed offer that is responsive, with a dedicated focus on retraining and upskilling, pre-employment support and extended in-work support and using our strong sector teams to lead on recruitment in health and social care and construction.

- 4.4 We have identified the issue of **sustainment in work** as a key priority to measure in assessing the effectiveness of employment support services and to ensure that residents have been supported into 'good' employment. There is no corporate target for supporting residents out of in-work poverty. However, we know that there are rising levels of in-work poverty due to a prevalence of low paid jobs and low skilled workers with poor progression routes, further exacerbated by the onset of the Covid-19 pandemic. The council commissioned Shaw Trust 'Get Back on Track' programme to adapt its service model to support residents in work who have been affected by the Covid-19 pandemic with the main objective being job retention and employment rights. The service offers advice on the furlough scheme, redundancy, changes to contractual terms, conditions and managing health and well-being. We have produced a short information pack on the benefits of trade union membership and the sources of employment rights advice in the borough. An outline communications plan has been developed setting out how this information will be circulated to residents and services in the borough.
- 4.5 The iWork service undertakes regular monitoring of sustained outcomes by clients at 1, 13, 26 and 52 weeks. To ascertain if clients remain in employment and providing pastoral support if they are experiencing any challenges. Clients concerned about redundancy in light of the Covid-19 pandemic have been referred to the Shaw Trust for additional support. The construction sector was significantly impacted by the national government lockdown with many apprentices at risk of losing their jobs. To mitigate this, we allocated each apprentice a caseworker who regularly engaged with them during lockdown and provided encouragement when they were furloughed. We also contacted employers to emphasise their commitments under section 106. Once the Construction sector re-opened we were able to place 6 residents back into employment and are still supporting 2 who need to be placed.
- 4.6 The government has announced plans for several new initiatives to tackle widespread unemployment. Ingeus will be delivering the new Job Entry Targeted Support service (JETS) which will offer support to the newly unemployed and work with any resident who has been claiming benefits for 13 weeks or more. This will be a national 12- month programme, which will run from October 2020-October 2021. There are 10,000 places on the programme for the Central London Forward area. In Islington, Ingeus aim to start 1,042 people on the programme over the course of the year and support 375 into paid employment. The iWork Service and Ingeus have already established a referral process to the programme and are maximising integration with other services in the council including Adult & Community Learning and The Family Information Service. The programme has already enrolled 189 residents, with 10 securing paid job outcomes.
- 4.7 **Corporate Indicator JM7a - Number of Islington resident Parents of children aged 0-18 supported into paid work through Team Islington activity.**

Council services and partners supported **103** parents of children aged 0-18 into employment in Quarter 3. Engagement with parents remains a challenge, school closures have had a significant impact on the number of parents able to actively seek employment. Parents are being encouraged to enrol with local training providers to develop their skills. iWork actively engages with key council services such as the Family Information Service and Bright Start Centres to promote the employment support offer and encourage referrals.

In order to address the issue of parental unemployment it is important to understand precisely what internal and external circumstances have a material impact on the chances of finding a job and how they form common and differentiated barriers to finding good quality work.

We are aware that although our partners are working with a high number of parents there is an issue with collecting data on parental status. Given that tackling child poverty is a key corporate objective, we are taking action to address this by working with partners to identify how to address this gap in information and to ensure that data sharing agreements are signed and in place for future reporting.

We are taking action to address performance of employment outcomes for parents by commencing analysis of the nature of parental unemployment in Islington to inform an improved joined up offer of support across services. We will be re-establishing an employment task and finish group to develop a plan for an integrated employment support offer for parents and work with our partners to ensure they collect as full a picture as reasonable of the circumstances of an individual, to fully support that person as well as help design future interventions.

In addition to efforts to support people into work, we also recognise the need for advice and support to help those in work remain in their jobs and progress. The Council-funded Get Back on Track service is delivered by Shaw Trust and is targeting support to residents whose jobs have been directly impacted by the Covid-19 pandemic. The service offers specialist Human Resources and Legal advice furlough, changes to job descriptions or working conditions, and redundancy. The service has recently commenced work with Council colleagues in the schools teams in order to promote the service to parents who need to understand their rights when asking employers for flexibility in relation to home-schooling demands

4.8 **Corporate Indicator JM7b - Number of Islington resident young people aged 18-25 supported into paid work through Team Islington activity**

By the end of Quarter 3, **115** young people aged 18-25 were supported into paid employment.

The new Youth Employability and Skills (YES) programme is now operational, it has been designed to support target cohorts of NEET young people who are from a care, or youth justice background, or known to our community partners. Since its commencement in November month, the team has held introductory sessions with employers, targeted services and youth and community partners. 40 employers have already committed to providing world of world of world experiences and 35 young people are now engaged.

Our Youth Employment Manager has convened a network of youth and FE partners to ensure there is a co-ordinated approach to a borough wide youth employment and training support offer, particularly in response to Government initiatives such as Kick-start.

The Council has submitted a bid to become a Kick-start Gateway Organisation having identified 40 roles across the council and with external employers that will provide six month paid work placements to 16–24-year-olds.

4.9 **Corporate Indicator JM7c - Number of Islington resident Disabled people / those with long term health conditions supported into paid work through Team Islington activity**

By the end of Quarter 3, **115** residents with a disability/long term health condition were supported into paid employment. Targeted work is paramount considering the Covid-19 pandemic to ensure that we do not see the unemployment gap for our disabled and BAME residents widen further. Residents with autism or global learning disabilities have been adversely affected by the Covid-19 pandemic. In Quarter 3, 6 people with autism or global learning disabilities have been supported into work this financial year. Yearly comparators show, between 7 -10 employment outcomes would normally be achieved. We continue to work with local disability organisations to support residents into work and are exploring how support schemes like Kick-start, which provides funding to employers to provide jobs of 6-month duration for 16–24-year-olds who are on universal credit can be made accessible to this group.

A new pilot project 'Preparing for Adulthood' commenced in January 2021. It aims to develop new and better ways of supporting young people with a disability as they leave school and start their adult lives. The new team will look at young people's strengths and interests and help them link with groups and activities in the community as well as with support organisations that can help them continue to develop skills and find work. The team will be based within Adult Social Services in the People Directorate and will co-ordinate with employment support services through the Autism and Learning Disability Employment Sub-Group and Employability Practitioners' Network. iWork will work

with the team to maximise opportunities and build on existing good practice in relation to employment support for vulnerable groups.

Partnership work is underway between the council, DWP, Peabody and the London Deaf Information Service to support deaf residents into employment. Support is provided by BSL Interpreters using virtual toolkits to provide a pathway to employment.

4.10 **Corporate Indicator JM7d - Number of BAME Islington residents supported into paid work through Team Islington activity.**

We continue to report strong outcomes for BAME residents with **278** into paid employment in Quarter 3. We know that people from BAME backgrounds have been severely impacted by the onset of the Covid-19 pandemic, as they are more likely to be working in low paid, insecure jobs in shut down sectors in retail, hospitality, catering and parts of the creative industries.

We retain our focus on those most disadvantaged by the labour market and are aware that increasing numbers of unemployed people will push the already disadvantaged further to the back of the jobs queue. We have convened a new forum for BAME organisations to improve our reach into our ethnic minority communities. The forum aims to develop a greater understanding of employment support services that are available in Islington providing the opportunity to hear directly from members of the BAME community who have used employment support provision. Preparations are underway to commence a research project to provide robust evidence on unemployment to enable targets to be set for BAME groups.

The Council has funded Muslim Welfare House to employ two outreach workers on a part time basis for six months to engage with people in Finsbury Park and connect them with employment, training, and other services. Outreach work started in November and has successfully engaged over 50 people. While some are in a position to take up training and employment support offers, many others have specific barriers including homelessness, addiction and complex immigration rights issues. They are being referred to specialist support services.

4.11 **Corporate Indicator JM7e - Council Contracted Suppliers.**

By the end of Quarter 3, many jobs sourced with council contracted suppliers have been with the Adult social care providers. This is because during the various lockdowns, most other services have been working under full capacity, and recruitments were generally frozen. Even the school meals contractors, who have traditionally taken on many our clients, and who were briefly back at work, have experienced a downturn as more families chose to send in home prepared packed lunches. Even in usual times, we have traditionally only worked closely with a very small number of our contractors. Part of our approach to recovery is our intention to broaden the number of council contractors that we are working with. We are working with members of the Council's Employment Board to look across key corporate contracts to ensure that we optimise the employment outcomes for residents across all commissioned services. This is in line with the ambition set out within the council's recently agreed Progressive Procurement Strategy.

4.12 **JM8 - Number of London Living Wage entry-level jobs achieved through the Islington working partnership.**

This is a new performance indicator, and this will be the first year that we have reported on London Living Wage (LLW) jobs secured for our local job seekers. In quarter 3 we had achieved 80 LLW outcomes, but we only receive reports on Living Wage outcomes from our in-house services and around 25% of our wide network of partners. For future reporting, we hope to increase the number of partners who report on LLW, but this will continue to be reported as a proportion of the returns, a significant number of our partners do not have the systems to report on this accurately. We aim to see an increase in local jobs offered at LLW, as we work with local employers to progress our strategy

for Islington to become a London Living Wage borough.

4.13 JM9 - Monetary value of social value derived through affordable workspace.

The Affordable Workspace Programme continues to make good progress. There are now two operational workspaces, with another three due to be operational late spring 2021. Two further spaces, are due to come on line towards the end of 2021.

This indicator relates to an estimation of the monetary value of the social value delivered by workspace operators participating in the Councils Affordable Workspace Programme. Operators do not have formal targets until year 2 when their space is established. However, we have attempted to capture all early outputs, whether quantitative or qualitative and assign a monetary value where possible. The monetary value is calculated using the Social Value Portal’s TOMs evaluation methodology. We will report against targets for Fashion Enter next quarter.

4.14 Affordable Workspace Programme - Social Value Performance

Workspace	Opening Date	SV Output (£)	Outputs
Space 4 Outlandish and Founders & Coders	November 2019	£403,324	<p>Enterprise</p> <p>Regular workspace users = 66</p> <p>Employment</p> <p>New jobs created= 2.5</p> <p>Number of people progressing into work* = 48</p> <p>Training & Events</p> <p>SPACE4 events =800 attendees at 67 events</p> <p>Founders and Coders = 400 attendees at 30 drop-in events</p> <p>Founders and Coders provided:</p> <p>full time training for = 48 participants (595 hours per participant)</p> <p>Tech for Better training programme = 16 participants</p>
FC Designer Collective	September 2020	Space closed due to Covid restrictions. This indicator will be reported next quarter	<p>Enterprise & Employment</p> <p>Jobs created or safeguarded = 3</p> <p>Designers in store = 10</p> <p>Training & Events</p> <p>Entrepreneurs receiving support and training = 13</p>

			Learners on the Level 1 Stitching Academy course = 3 (2 due to start shortly)
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*Entry into employment or self-employment (London resident NEET into employment expected to last at least 26 weeks)

4.15 **Other Qualitative Outputs and Outcomes**

SPACE 4 - Founders and Coders will be moving towards becoming an apprenticeship provider in 2021, with support from Outlandish. During the lockdown, in June 2020, SPACE4 and Outlandish, in partnership with Islington Council, delivered COVID-19 online business support tutorials and webinars around digitalising business operations to 75 businesses which help to promote the sustainability/continuity of local businesses by helping them get online.

4.16 **FE Designer Collective** - In July 2020, Fashion Enter provided free fabric to the Finsbury Park Sewing Group which enabled them to create 800 face masks for vulnerable people living in the borough. The participants in the sewing group were able to develop their sewing skills and will have access to the free training opportunities Fashion Enter will be providing in the workspaces in 2021 - 15 members of the sewing groups were involved. One of the designers has been offered a job in the shop one day a week.

4.17 Following a successful launch in September The FC Designer Collective, Fonthill Road incubator space started to attract good levels of interest from local designers and young people interested in a career in fashion. Despite limited engagement activities due to the Covid-19 national lockdown, Fashion Enter has continued to promote the community designers retailing from the space via social media and mailing list. 40 job vacancies have been promoted via the Employment Practitioners Network (EPN) and 25 courses promoted via engagement activities. Community engagement held at the Andover estate resulted in over 10 residents signing up to join the programme and seven women joined the sewing group.

4.18 Following press releases from a shop launch event, ten new local designers have joined the programme. Classes are now taking place in the retail shop with a maximum of four pupils to adhere to current social distancing requirements. Footfall has been severely reduced by the impact of Covid-19 and sales have been lower than anticipated. Due to the current restrictions on retail, trading imposed by the current 'lockdown', the shop is now closed until such time as restrictions are lifted.

4.19 Covid-19 has significantly impacted the number of customers and beneficiaries using the operational spaces, in particular the retail incubator. However, the programme recognises that these spaces are going to be a crucial component of local economic recovery, so will continue to support operators and make sure they are fully integrated with the wider council approach to business support and local wealth building. Likewise, because of the same drivers, despite being a difficult market in which to develop and bring forward new spaces, the Council will continue to make best efforts to deliver the spaces currently in development.

4.20 **Outlandish and Founders & Coders, Fonthill Road Techspace** - As updated previously the lead tenant for this space is Outlandish who are a digital workers co-operative. They are partnering with Founders and Coders CIC who are a UK-based non-profit that develops and runs tuition-free, peer-led training programmes in web development. Both organisations have been steadily increasing activity and take up of space in the new hub. Covid has had an impact on user numbers but in general terms, levels has remained steady, which is perhaps a reflection of a rapidly changing jobs market. There

are still some final works to be delivered through the Good Growth Fund which include a new lift and entrance, which will make the unit fully accessible.

4.21

City University will open the affordable workspace at the Ray Building in May 2021, with a specific focus on start-ups which deliver social impact, and are social enterprises. By the start of 2022, we anticipate two more spaces at City Road and White Collar Factory will be operational.

In summary, Covid-19 has impacted the number of customers and beneficiaries using the spaces that are operational, in particular the retail incubator. However, we recognise these spaces are going to be a crucial component of local economic recovery, so will continue to support our operators and make sure they are fully integrated with the wider council approach to business support and local wealth building.

4.22 **JM10 - Assessment by businesses of impact/value added by Inclusive Economy & Jobs.**

The council continues to run a dedicated business support website, which is updated frequently with the latest information and advice on safe operations, financial assistance and business support initiatives, as well as a new business support email service to provide businesses with rapid response advice during the pandemic. Shifts have been doubled recently for officers as there has been a steep rise in the number of businesses requesting information on grants.

The council has also put together a mailing list of over 3500 businesses with bulletins sent to businesses weekly during lockdown and bi-weekly throughout the crisis. This bulletin updates businesses with the latest government and council information in relation to COVID 19 and wider business support.

The council has Local Economy Officers working in Finsbury Park, Archway, Caledonian & Barnsbury and Nags Head, and these officers are providing help and support, signposting businesses to the relevant information sources and triaging queries to colleagues across the council, in addition to facilitating town centre meetings, which are held on a quarterly basis. Local Economies Officers are also acting as the first point of call for assisting businesses on grants related queries from businesses in our town centres and high streets.

Local Economy Officers have set up What's App Groups in their local areas, which provide fast and convenient access to information for traders' associations and other business groups, whilst also establishing a peer-to-peer business support network.

The council has responded to the effects of the coronavirus crisis by compiling a directory of local businesses currently offering a remote ordering and/or home delivery service. This directory is regularly updated and is hosted on our Islington Life Website. The council has partnered with 'My Virtual Neighbourhood' and now also 'Near Street' to progress to a more professional and usable directory offer, with coverage right across the borough, and a better local shopping experience for residents. These platforms will be launched in the next few weeks, aiming to benefit businesses once lockdown is eased enough to allow retail shopping in person while making sure to promote safe shopping messaging.

The council continues to provide access to a cargo bike service where local businesses can take part in a free trial, receiving a credit of £250 worth of deliveries with local cargo bike company 'Pedian'.

The council is working with local Mutual Aid Groups (MAGs) in most areas, sharing information and promoting local businesses wherever possible, even encouraging spend by the MAGs locally.

The 'Shop Safely Pledge' which forms part of our 'Shop Local' communications package in an effort to drive business to our local traders. This is a flexible campaign which has adjusted its message

according to the latest government restrictions while all the time encouraging residents to support local businesses.

The council has now developed new local economy strategies in draft, and once approved by councillors they will be followed with action plans for each of the Council's local economy areas/town centres. This will include activities to support local businesses on the high street to create welcoming and sustainable town centres, as well as trying to make sure the wealth in our local economies is shared as fairly as possible through good employment and encouraging anchor institutions (large organisations/businesses rooted to the borough) to prioritise local supply chains.

4.23 JM11 - Number of Islington residents supported into apprenticeships with an external employer.

We are continuing to see very low numbers of new apprenticeships being created by employers, which is evidence of low confidence in the current economic climate. Similar reports are received from other London boroughs. We anticipate this will continue to be a problem as we are seeing several employers who have an interest in supporting young people being diverted into offering placements under the new government Kick-start programme instead.

4.24 JM12 - Number of Islington residents gaining apprenticeships with council contracted suppliers.

This is proving to be a challenging ambition during the Covid-19 impacted recession, and it is likely that we will not achieve the target we had set ourselves during a more optimistic period. However, this will continue to be a key 'ask' within council contracts in 21/22, as part of the enhanced Social Value approach set out in the new corporate Progressive Procurement Strategy.

5. Quarter 3 performance update – Outcome: Help residents get the skills they need to secure a good job

5.1 Key performance indicators relating to 'Help residents get the skills they need to secure a good job'

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21	On target?	Q3 last year	Better than Q3 last year?
JM1	Corporate indicator Number of Islington residents enrolled on an Adult & Community Learning Course, with sub-targets for:	18-19 Academic year 1,507	19-20 Academic year 1,504	2,000 (500 for Autumn term)	2020-21 Autumn term – 523	Yes	2019-20 Autumn term – 1,03	No
	Corporate indicator a) Parents of children aged 0-18	18-19 Academic year - 509	19-20 Academic year - 423	1,100 (300 for Autumn term)	2020-21 Autumn term – 199	No	2019-20 Autumn term - 274	No
	Corporate indicator b) Residents with disabilities/those with a long-term health condition	18-19 Academic year - 344	19-20 Academic year - 317	600 (150 for Autumn term)	2020-21 Autumn term – 92	No	2019-20 Autumn term - 204	No

	Corporate indicator c) BAME	18-19 Academic year 1,105	19-20 Academic year 1,110	1,540 (350 for Autumn term)	2020-21 Autumn term - 428	Yes	2019-20 Autumn term - 737	No
	Corporate indicator d) Residents engaging with online courses	New indicator	19-20 Academic year - 479	500 (400 for Autumn term)	2020-21 Autumn term - 442	Yes	New indicator	N/A
JM2	Corporate indicator Number of new library members since library closures, with sub-target for:	New indicator	New indicator	1,200 (900 for Q3)	2,473	Yes	New indicator	N/A
	Corporate indicator a) Take up of e-resources (e-audio books, e-newspapers and magazines)	New indicator	New indicator	180,000 (135,000 for Q3)	174,753	Yes	New indicator	N/A
	b) Number of online events and activities	New indicator	New indicator	120 (60 for Q3)	68	Yes	New indicator	N/A
JM3	Number of schools engaged in 100 hours of work programme	New indicator for 19-20	25	40 (30 for Q3)	21	No	16	Yes
JM4	Number of page views for 100 hours of the world of work	New indicator	New indicator	1,170 (930 for Q3)	2,760	Yes	New indicator	N/A
JM6 *	Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	66%	83%	80%	78% (Q2 figure)*	N/A	80%	Stable

5.2 Corporate Indicator JM1 - Number of Islington residents enrolled on an Adult Community Learning Course¹

Islington Adult Community Learning reported 1,505 learners in the 19/20 return to our main funder, GLA. The service was on course to exceed learner numbers on the previous academic year, but lockdown led to the shifting of provision to a blended mode, supporting learners to continue their learning using laptops, mobile devices and the telephone. A direct consequence of the closure of physical learning centres was that the service could not run family learning events, nor face to face recruitment events, which are key in the ACL calendar.

The lockdown took effect in the final week of the Spring term. In order to enrol learners onto courses for the following term, the Service went live with an online Web enrol system, a facility that enables remote enrolment. Residents were supported to enrol with help from ACL staff, with healthy numbers of residents enrolling and re-enrolling. The service updated marketing during this period to promote online delivery and updated its website to show residents how it was supporting them during the pandemic.

Quarter 3 20/21 is the beginning of the academic year for ACL. New learners were supported with personalised careers advice and guidance in preparation for enrolment onto courses remotely. The entire ACL staff team has been engaged with supporting residents to enrol and be confident accessing online learning and crucially, to provide hardware loans to residents who would otherwise be digitally excluded. Following on from enrolment, teachers have demonstrated ingenuity, resilience and genuinely personalised support despite challenges that operating remotely present.

Currently, English, Maths, ESOL, Community Learning and Family Learning are being delivered online, courses all enrolled greater numbers of higher-level learners than the previous year.

Due to the lockdown of March 2020, the service was unable to access learning sites and learner portfolios, leaving a significant number of learners in a state of not having completed their qualifications. This mainly impacted the Vocational, Digital and Employability curriculum.

As a result, these areas were prioritised in the phased return to face-to-face delivery in Autumn 2020. Following a term of 1:1 support and intensive work, the expected number of learners on these programmes succeeded in completing and attaining qualifications. In the sign off these qualifications, the External Verifiers commented on the high quality of the teachers' work.

The Service secured additional Covid recovery funding from the GLA for staff training and learner support and hardware loans. In addition to this, the Service was successful in leading a bid with local tech co-operatives Founders and Coders and Outlandish, resulting in an innovative coding programme to support the newly unemployed into work in the Tech sector. Additional funding has made the delivery of 1:1 digital support possible, with 45 residents having enrolled on sessions to year end.

Although the number of learners has exceeded the profiled target, the Service would expect to have done so by a far greater degree so must continue expending every effort to recruit learners throughout the academic year.

5.3 Corporate Indicator JM1a - Number of parents of children aged 0-18 enrolled on an Adult & Community Learning Course

This corporate target for the 2019-20 academic year has not been met, due to the impact that the pandemic had on access to learning venues and on parents themselves. The service found that throughout lockdown, some parents were struggling with the compound pressures of childcare, home schooling and managing a household at a time of national upheaval. These concerns coupled with the closure of learning venues led to a challenging enrolment period for parents and young families.

These challenges led to the Service adapting the Family Learning offer, delivering sessions on family resilience during lockdown and family-centred sessions, such as "Big Little Moments" and "Small Talk".

From commencement of the 2020-21 Autumn term parents with children 0-18 have been enrolling across all curriculum areas. Due to lockdown, Family Learning provision moved online, and the service responded with a series of wellbeing sessions aimed at parents and delivered in collaboration with the Peel Institute. The Service continues working with Bright Start strategically, interweaving recovery plans to support parents through the crisis.

5.4 Corporate Indicator JM1b - Number of residents with disabilities/those with a long-term health condition enrolled on an Adult & Community Learning Course

Engaging and enrolling residents with long-term health conditions and those with disabilities onto ACL courses during the pandemic is a challenge due to issues of digital exclusion and the impact upon health and wellbeing upon the most vulnerable.

The service has secured some hardware for loans to residents facing digital exclusion and has also developed signed videos, available on the Council YouTube Channel, promoting provision. ACL, Libraries and Adult Social Care teams are planning a joint digital inclusion pilot to better engage with this cohort of residents.

The service has highlighted priority provision for a return to face-to-face, to engage vulnerable residents safely at the earliest opportunity.

5.5 Corporate Indicator JM1c - Number of BAME enrolled on an Adult & Community Learning Course

In academic year 19/20, 74% of ACL learners are BAME, which is similar to last year's percentage and in terms of numbers of BAME residents enrolled on ACL courses, the 1,110 figure is on a par with figures for the previous academic year. The ESOL team has risen to the challenge to extend ESOL provision and has made progress but there is work that remains to be done. The Service participated in a Council-led meeting with BAME community organisations, where a former ACL ESOL learner spoke of her experience with ACL and her subsequent employment. Having a practical example of a BAME resident's success was an effective endorsement of the service.

The commencement of the 20/21 academic year engagement of BAME residents remains strong across all curriculum areas. Numbers of residents engaged in ESOL classes, where the service engages with a high proportion of BAME learners, has seen an increase.

5.6 Corporate Indicator JM1d - Number of residents engaging with online courses

This is a new corporate performance indicator. As with many other educational providers, the pandemic has forced the Service to innovate and deliver learning through online means. Staff are making use of Moodle, MS Teams and Zoom to deliver classes remotely and are using a V mark on registers to denote Virtual Learning. Although these changes were made in response to the pandemic, they are representative of a new service-level approach to delivery and highlight a renewed digital focus of the curriculum. As a result, the number of residents engaged with online courses has been included as a corporate indicator for 2020-21, where remote learner engagement includes learning by telephone and posting of learning resources.

Q3 / Autumn term. The Service is delivering courses via a blended mode of delivery, with very few face-to-face classes in learning centres, so has invested in technology such as software updates and hardware to make online learning accessible for residents. The service is planning for significant online delivery for the remainder of the academic year, so is investing in hardware to support residents facing digital exclusion.

5.7 Corporate Indicator JM2 - Number of new library members since library closures

The previous corporate indicator reporting number of library visits was replaced by the number of new library members and its sub-target JM2a since the library closures due to Covid-19. These new library members either joined online in order to access our online resources when libraries were closed or in person when some of the libraries were open.

The number of new library members in Q2 and Q3 exceeded the profiled targets for each quarter.

In Q2, 995 new users joined the libraries, above the profiled target of 300 for the quarter. New users continued to join both online as well as in the Libraries when they were open and the number of new library members of 1048 in Q3 was also above the profiled target of 300 for this quarter.

5.8 Corporate Indicator JM2a - Take up of e-resources (e-audio books, e-newspapers and magazines)

This is a new corporate indicator for 2020-21 that is presented as a sub-target for the “New library members since library closures” indicator.

The Library and Heritage service worked hard to move the service online. We successfully increased the take up of e-resources as well as online joiners. This has meant that residents were able to access e-books, e-newspaper and magazines etc. while the library buildings were closed.

The quarter 2 figure of 55,826 was above the profiled target of 45,000 for quarter 2 and almost half the last year annual total figure of 120,069.

Take up of e-resources continued to be strong, 60,064 was above the profiled target of 45,000 for quarter 3 and almost half the last year annual total figure of 120,069.

Although new, the service has previously recorded these figures and below table shows a comparison of the take up of e-resources in quarter 2 and 3 periods in 2020 and 2019.

	Q2 2020	Q2 2019	Q3 2020	Q3 2019
E books	5,384	1,858	4,932	2,094
E Audio books	7,132	2,365	6,668	2,876
Newspapers	34,797	18,729	39,290	21,386
Magazines	8,146	4,140	8,750	4,643
Digital Comics	367	0	424	0
Totals	55,826	27,102	60,064	30,999

5.9 JM2b - Number of online events and activities

This is a new indicator agreed to be reported from Quarter 3 and is presented as a sub-target for the “New library members since library closures” indicator.

We have developed a range of online activities to ensure that residents can continue to access the service even though buildings are currently closed. Activities include weekly under-fives story sessions, reading group, author events, gentle exercise classes, heritage exhibitions etc.

5.10 JM3 - Number of schools engaged in 100 hours of work

Quarter 2 target of 20 schools engaging with 100 hours of world of work was met with 21 schools engaging with the programme between April and September. School engagement was lower during Q2 due to the impact of Covid, school closures and summer holidays. This continued to impact the programme with all of the activities and resources offered virtually rather than face to face. As students were studying from home until September, we supported them with regular enrichment activity packs and through sharing our partner resources. This was distributed through the Islington School Improvement Home Learning web page, which became a central hub for parents and young people to find home learning resources.

Additionally, the team ran workshops through Islington’s Summerversity programme about Covid and career choices to directly reach young people during the summer holidays.

Schools have remained engaged in the programme through heads briefings, governors' briefings, and well attended careers network sessions with school careers leads. We have received requests for bespoke careers support from five secondary schools so far during the autumn term and have been

working with businesses to develop online activities and resources for both primary and secondary schools which are available on a newly refreshed WoW website.

Quarter 3 target of 30 schools engaging with 100 hours of world of work was not met, with 21 schools engaging with the programme between April and December. This quarter saw renewed interest from schools booking careers activities as part of 100hrs WoW. There has been a significant increase in demand from secondary schools in direct response to increased concern from young people about the future world of work. We have focussed on meeting this need, as a result the YTD figure did not increase. Requests for careers support from secondary schools have included world of work activities for year 8's, 'meet the professional', STEM career support, and national careers week activities. The Service has been working with businesses to develop new and exciting online activities and resources for both primary and secondary schools which are available on a newly refreshed WoW website.

The Service is planning further engagement with primary schools. To achieve this, the team is developing primary-focussed resources and recruiting employer partners to engage new primary schools in Q4.

The development of high-quality bespoke activities for priority groups, partnership work with New River College PRU (primary and secondary), Children in Need, Beacon High Wellbeing Centre and Children Looked After, continues. Work is underway to deliver virtual careers insight sessions, a community engagement programme (summer term), and contribute to curated careers weeks for these groups as part of an overall enrichment offer. The team is supporting the Islington Heritage team to deliver their Islington Stories programme, embedding modern day equivalent jobs in the world of work within it.

5.11 JM4 - Number of page views for 100 hours of the world of work

The cumulative total of page views for 100 hours of world of work was 1,628 at the end of September 2020. Though promotion of home learning resources continued throughout the summer holidays, we did see a drop off in page views. As of September, we have launched our new activity and resource menu pages, which contributed a large number of the total page views. These pages are updated weekly and promoted to schools regularly. We are promoting World of Work online resources via our new careers bulletin aimed at careers leads and advisers, and also our youth employment bulletin.

The cumulative total of page views for 100hours of work of work was 2,760 at the end of December. Q3 has seen a large increase in the number of unique page views over Q2, with young people returning to school in September. The world of work menu, specifically, has seen an increase in page views. Updating the menu with new resources and activities has been a key priority of Q3 and new additions to the web pages have been promoted through the careers bulletin, via social media and directly to schools. This high level of page views is anticipated to continue in to Q4, though more traffic may be directed to our home learning pages if schools are closed.

5.12 JM6 - Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship

All four apprentices who completed their apprenticeships in the previous quarter progressed into further employment within the council in quarter 2. Overall progression for this year stands at 78%, which represents 7 out of 9 apprentices having progressed into employment. Pastoral and progression support for council apprentices continued throughout the lockdown period, with virtual support by telephone, email and MS Teams and a reintroduction of face-to-face support for those who most needed it phased in over the summer.

During Q2, responsibility for pastoral and progression support for council apprentices moved to the council's Human Resources team. The Council's HR team delivers an apprenticeship programme from creating posts with line managers up until the point the apprentices' contract ends. Under this move to

HR, the pastoral support role will have a focus on developing an enhanced personal and professional development offer for apprentices whilst they are on programme to support their progression. This is in addition to the dedicated support already provided to apprentices nearing the end of their apprenticeship contract which includes support navigating the redeployment pool, applying for posts, career development 1-1's with the National Career Service and Reed and referrals to iWork and YEPS colleagues where apprentices have not identified an EET destination. HR will be providing reports on the immediate destination of apprentices following the end of the apprenticeship contract and not 3 months after an apprentice has potentially left the council as HR do not retain caseload responsibility after an apprentice has left the council.

*Due to the above change, JM6 figures only show the performance up to the end of Q2.

6. **Implications**

6.1 **Financial implications:**

The cost of providing resources to monitor performance is met within each service's core budget.

6.2 **Legal Implications:**

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:

6.3 There is no environmental impact arising from monitoring performance.

Resident Impact Assessment:

6.4 The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010).

6.5 The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

Conclusion

7. The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

7.1

It is evident that the Covid-19 crisis has had, and will continue to have, significant impact on progress against targets for those performance indicators that fall within the Jobs and Money outcome area. As the economy and labour market change, it is likely that a corresponding evolution of the performance reports to this Committee will be needed to ensure that it is able to provide oversight and challenge to the relevant Services.

Signed by:

Date: 23rd February 2021

Carmel Littleton, Corporate Director
of People Services

Stephen Biggs, Programme
Directors of Community Wealth
Building

Dave Hodgkinson, Corporate
Director, Resources

Report Author:

Heads of Service for: Employment,
Adult Community Learning, Youth
Employment, Progression and Skills,
Libraries and Heritage, Early Careers
HR.

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**Environment and Regeneration
Town Hall, Upper Street, N1 2UD**

Executive Member of Environment and Transport and Corporate Director of Environment and Regeneration

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	8 March 2021	All

Delete as appropriate:		Non-exempt
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SUBJECT: Quarter 3 Performance Report: Place and Environment

1. Synopsis

- 1.1 The council has in place a suite of corporate performance indicators to help monitor progress in delivering the outcomes set out in the council's Corporate Plan. Progress on key performance measures are reported through the council's Scrutiny Committees on a quarterly basis to ensure accountability to residents and to enable challenge where necessary.
- 1.2 This report sets out Q3 2020/21 progress against targets for those performance indicators that mainly fall within the Place and Environment outcome area, for which the Environment and Regeneration Scrutiny Committee has responsibility. There are also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living

2. Recommendations

- 2.1 To note performance against targets in Q3 2020/21.

3. Background

- 3.1 A suite of corporate performance indicators has been agreed for 2018-22, which help track progress in delivering the seven priorities set out in the Council's Corporate Plan - *Building a Fairer Islington*. Targets are set on an annual basis and performance is monitored internally, through Departmental Management Teams, Corporate Management Board, and externally through the Scrutiny Committees.

3.2 The Environment and Regeneration Scrutiny Committee is responsible for monitoring and challenging performance for the Place and Environment outcome area of making Islington a welcoming and attractive borough and creating a healthier environment for all, and also a couple of Energy measures from the Jobs and Money outcome area that relate to helping residents cope with the cost of living.

Quarter 3 performance update – Keep the streets clean and promote recycling.

3.3

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target?	Q3 or Same Period last year	Better than Q3/SP last year?
PE1	Percentage of household waste recycled and composted (Q in arrears)	29.3%	29.6%	31%	29.7% (Q1+Q2)	No	30.0%	No
PE2	Number of missed waste collections - domestic and commercial (average per calendar month)	324	318	305	325 (av Q3)	No	272	No
ER6	Number of reported flytips (all land types)	1,434	1,764	n/a	573 (Q3)	n/a	511	No
PE8	LEQS surveys - Litter (% sites above acceptable standard)	90.7%	89.9%	94%	92.7% (tranches 1&2)	No	89.9% (19/20)	Yes
PE9	LEQS surveys – Detritus (% sites above acceptable standard)	92.1%	93.5%	92%	92.6% (tranches 1&2)	Yes	93.5% (19/20)	No
PE10	LEQS surveys – Graffiti (% sites above acceptable standard)	97.9%	96.8%	97%	95.7% (tranches 1&2)	No	96.8% (19/20)	No
PE11	LEQS surveys – Flyposting (% sites above acceptable standard)	98.8%	98.6%	98%	98.5% (tranches 1&2)	Yes	98.6% (19/20)	No

Recycling rate

- 3.4 Audited quarterly recycling rate data from Waste Data Flow comes in around three months after the end of the quarter with Q2 showing a dip to 28.5% from 31.1% in Q1 and giving a year to date figure of 29.7%. The 19/20 rate was 29.6%, itself marginally up on the 29.3% for the previous year.

The data for Q2 shows increases in residual tonnages consequent to further reopening of the WRC and the bulky waste collection service. With so many competing lockdown related underlying trends, it is very difficult to project what the end of year rate will be.

Based on the Q1 + Q2 tonnages, the early projection of the 20/21 'residual (non-recycled) waste per household' figure is 350kg. This follows last years confirmed figure of 353 kg, itself a record low amount. In 18/19, Islington's residual waste per household was the third lowest amongst all London Boroughs.

Missed Collections

- 3.5 Average monthly reported missed waste collections in Q3 were 325 compared to 274 in Q2, and the first time this has slipped below the new more ambitious 20/21 target of 305 pcm. This an aggregate figure across commercial waste, domestic refuse, and recycling/composting collections. The main factors for the recent downturn in performance are Covid related staff absence and the 'bubbling' of crews. This bubbling was introduced as a more Covid secure way of managing the risks of a crew member testing positive and means that only that one fixed crew need then self-isolate rather than potentially two or three crews, as when staff used to be mixed up more. The downside to this is that the replacement or agency crew is usually a lot less familiar with the specific collection round, resulting in more missed collections. The service are mitigating this by placing any reoccurring missed collections on a monitoring list that are checked and flagged on the day of collection.

Fly-tipping

- 3.6 The 'fly-capture' fly-tipping indicator measures the total number of reported fly-tips across all land types and waste types, with the number in Q3 being 573, slightly up on the 511 for the same period last year, but down on the 607 reported in Q2. Press reports have suggested an increase in fly-tipping across the country over the last nine months though official statistics have not yet been released. Lockdown clear-outs and reduced access to waste facilities will both have likely contributed to increases in fly-tipping. Notwithstanding the recent upward trend, annual figures decreased substantially and consistently over the three year 15/16 to 18/19 period

Of those reported fly-tips on the public highway, across the first three quarters of 20/21 we removed 91% within the 24-hour target time, though efficient removal can actually lead to an increase in flytip numbers as some habitual offenders may feel encouraged.

LEQS surveys

- 3.7 Each year Keep Britain Tidy (KBT) are commissioned to undertake Local Environmental Quality Surveys (LEQS) in Islington, as well as in many other Council areas across the country. These occur in tranches three times a year and follow a well-established methodology of selecting survey sites covering all local land types across retail, industrial, housing, highways and recreation etc.

All measures are then collated to represent the observable amounts of litter, detritus (organic matter and gravel/sand etc), graffiti and flyposting. The results are then analysed, weighted and presented as a single percentage under each category giving the proportion of sites that are at or above a defined acceptable standard (or its inverse). Therefore in the table above, the higher the figures (closer to 100%) the better.

For litter, we have set ourselves a challenging 94% target across 20/21. Across the first two tranches of the year so far have achieved 92.7%, an improvement on the 90.7% in 18/19 and

89.9% in 19/20. It has also been a period in which the cleansing service has not been at full deployment due to staff being sick, needing to isolate or redeployed to refuse and recycling.

Levels of detritus and flyposting have remained broadly on a par with the previous two years but there are somewhat higher levels of graffiti, which KBT have reported as a nationwide phenomenon. We will seek to address this with communications and targeted removal campaigns.

Quarter 3 performance update – Ensuring development is well planned

3.8

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target?	Q3 or Same Period last year	Better than Q3/SP last year?
PE9a	Percentage of planning applications determined within 13 weeks or agreed time (majors)	100%	100%	90%	100% (Q3)	Yes	100%	Same
PE9b	Percentage of planning applications determined within the target (minors)	83.5%	88.3%	85%	93.2% (Q3)	Yes	89.8%	Yes
PE9c	Percentage of planning applications determined within the target (others)	87.9%	88.1%	85%	88.8% (Q3)	Yes	93.2%	No

Determination of Planning applications

3.9

Planning applications performance for Majors across Q3 was back up to 100% after the one 'out of time' determination in Q2 and now stands at 96% year-to-date. Performance for Minors determined within time stayed very strong at 93.2% and Others determined to 88.8%, both against the revised targets of 85%.

Behind these figures, steady progress is also being made to further reduce the number of already out-of-time backlog applications, albeit with a slight blip over the Christmas leave period. This had been rising at the end of 19/20 but the service has since managed to reduce this by over 20% since the peak in May.

Quarter 3 performance update - Make sure residents have access to high quality parks, leisure facilities and cultural opportunities

3.10

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target?	Q3 or Same Period last year	Better than Q3/SP last year?
PE7	Number of Leisure Visits	2.137m	2.067m	n/a	297,525 (Q1-Q3)	n/a	1.556m	No

Leisure Centre visits

3.11 Throughout 20/21, all our Leisure Centres have been subject to recurrent lock-down closures and only partial intermittent re-openings. Visitor numbers across Q1-Q3 were just under 300,000, around 20% of the level the same period last year. It remains unclear when they may be allowed to open their doors again and optimising usage within social distancing capacity limits whilst also maintaining public safety and confidence will continue to be a major challenge into 21/22, operationally and financially.

Quarter 3 performance update - Provide practical support to help residents cope with the cost of living

3.12

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target?	Q3 or Same Period last year	Better than Q3/SP last year?
JM18	Number of Islington residents supported through SHINE	3,474	3,643	3,500	3,998 (Q1-Q3)	Yes	2,606	Yes

Islington SHINE referrals

3.13 The number of Islington residents supported through SHINE (Seasonal Health Interventions Network) continues to be very strong, with the Q1-Q3 figure of 3,998 already ahead of the year-end target and 53% up on the same period last year. The corresponding number of interventions was 12,874, also already ahead of the 20/21 target of 12,000.

The substantial increase in demand for the service during lockdown and subsequent restrictions has resulted from fuel-poor residents experiencing loss of income through being furloughed or having hours reduced, alongside increased energy usage from being at home more often than usual. Quarter 2 and 3 demand has also risen after the opening of the Warm Home Discount (WHD) season alongside extensive publicity for ECO schemes, in particular the new Government Green Home Grant vouchers.

With full home visits being undeliverable at this time, the councils Energy Doctor service has instead been fulfilling consultations with residents virtually, before having their small measures (bulbs, draught excluders etc) contactlessly delivered. This has removed the barrier of visit cancellations, and has also increased the amount of consultation time between advisors and residents, both of which have contributed to increased interventions. After the measures have been delivered, the team make follow-up calls to establish how installation went and any issues that might have arisen. The council's advice line is operating exactly as before only with advisors working from home.

In 20/21, the average estimated annual cost saving (approved by EDF) for each household receiving the Energy Doctor service has increased from £90 to £145 on account of a shift to increase the amount of LED bulbs and Radflex radiator panels that are given out and reductions in other measures such as door and letterbox draught proofing brushes. Where applicable, WHD savings average another £140 per household.

Quarter 3 performance update - Make it easier and safer for people to travel through the borough and beyond

3.14

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target ?	Q3 or Same Period last year	Better than Q3/SP last year?
PE3	Number of secure cycle parking facilities on streets	116	221	300	222 (at Q3)	Yes	160	Yes
PE4	Number of new electric vehicle charging points across the borough	67	176	300	248 (at Q3)	Yes	161	Yes
PE6	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	73% (17/18)	52% (18/19)	tbc	52% (19/20)	n/a	52% (18/19)	same
ER1	People killed or seriously injured on our roads	125 (2017)	141 (2018)	n/a	111 (2019)	n/a	141	Yes

Secure cycle parking

3.15 The Council has committed to delivering 100 secure cycle parking facilities on our streets each year to 2021/22, making 400 in total. A further 105 facilities were installed in 19/20 bringing the total at the two year midpoint to 221 and ahead of target. Due to supplier availability, this remains the position as at the end of Q3 with the exception of one additional Greenspace facility in Hermit Street in Q2. It is expected that all the remaining 20/21 installations will happen in Q4. The existing provision now equates to spaces for 1,332 bikes. This programme will be of added importance to residents with the expected post lockdown upsurge in cycling.

Electric vehicle charging points

3.16 The Council has also committed to installing 400 new electric vehicle charging points over the same four-year period. Q3 saw the installation of a further 38 Source London EVCPs, bringing the total new ones to 248 and the net total in Islington to 262.

We will be working hard in quarter 4 and into 21/22 to manage and overcome the funding constraints, siting issues that arise in public consultation, and occasional clashes with other public realm projects such as cycleways and housing estate redevelopment.

School air quality audits

3.17 Local air quality is a key Council priority and after a comprehensive rollout, all 62 of the borough's schools now have local air quality monitoring and which will remain in place for as long as it is useful. This measure has been replaced with the number of Islington primary schools with a completed Air Quality Audit. The programme for these has been delayed due to Covid 19, related redeployments and TfL funding, but the Committee will be provided with an update as soon as funding is found and auditing can resume.

Parking appeals

3.18 The percentage of parking appeals won by the council at the Enforcement and Traffic Tribunal is an annual measure which was reported in the Q2 report, For 19/20, it stood at 52%, exactly the same as the previous year and placing us 18th out of the 34 London parking authorities.

The explanation behind our current performance is a complex picture. On the one hand, of those appeals to the Tribunal that actually reach the adjudicator, the council won 81%, the highest level across London. Where we perform much less well is in the very high proportion that go to Tribunal that the council do not contest (and therefore automatically lose), and this is usually due to a scheme design, signage or evidence issue.

Reducing the proportion of appeals that we do not contest is therefore a key service priority, and in order to improve the quality and fairness of parking enforcement as a whole, the service now have much closer involvement in the design and sign-off of any new traffic schemes. A lot of work is also going on to improve the quality of evidence to support PCNs, analysing issues at specific locations, and improving signage and the siting of cameras. We have also introduced evidence request letters to appellants, inviting them to submit evidence of exemption at an early stage. This is expected to result in quicker cancellation of many PCN's before the Tribunal stage might otherwise be needed.

Road traffic collisions

3.19 No new data on local road traffic collisions is now expected until next year, although the ambitious new Islington Transport Strategy 2019-2041 was adopted by Executive in November last year. The Strategy contains a commitment to achieving 'Vision Zero' by 2041, eliminating all transport related deaths and serious injuries in Islington over the next 20 years. The annual 2019 figure for 'Killed or Seriously Injured' (KSI) in road traffic collisions in Islington was 111. This is a substantial reduction on the previous years figure of 141, though it is too early to ascertain any longer term trend, and the lock-down related reduction in traffic across much of 2020 should also be expected to positively impact this year's figures. The overall KSI figure for 2019 breaks down as 25 pedestrian incidents, 44 cyclist incidents, 33 involving the rider or pillion passenger of a motorbike or moped, 2 car occupants and 7 other category.

Quarter 3 performance update – Working towards a net zero carbon Islington by 2030

3.20

PI No.	Indicator	2018/19 Actual	2019/20 Actual	2020/21 Target	Q3 2020/21 or latest	On target?	Q3 or Same Period last year	Better than Q3/SP last year?
PE4	Carbon emissions for Council buildings (Q in arrears and tonnes CO2)	5,037	4,574	4,384	1,623 (Q1+Q2)	Yes	1,872	Yes
PE5	Carbon emissions from Council Transport fleet	2,724	2,886	2,886	1,837 (Q1-Q3)	Yes	2,170	Yes

	(tonnes CO2)							
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Carbon emissions from council buildings

3.21 In June 2019, the Council declared an Environment and Climate Change Emergency and the Carbon Zero Strategy 2030 was adopted by the Executive in November 2020. We are now monitoring the Council’s own internal progress with quarterly measures of the CO2 emissions for Council operational buildings (within the Borough) and those from the Council’s transport fleet. The former is reported a quarter in arrears in order to minimise estimates, and the most recent tonnage figures for Q1+Q2 are given in the table above, showing an estimated 13% decrease on same period last year. The actual decrease will in fact turn out to be substantially greater than this as lock-down related meter access issues have resulted in many over-estimated gas bills. The total 19/20 tonnage outturn was 9.2% below figure for 18/19 due to grid decarbonisation and lower electricity use.

The target for 20/21 is based on a 4% reduction on 19/20 owing to grid decarbonisation only. Subsequent years reduction targets are being developed, based on analyses of energy use in specific buildings and related targeted projects.

Carbon emissions from council vehicle fleet

3.22 Quarters 1-3 emissions for the council’s fleet are 15% down on the same period last year due to reductions in diesel use, mainly across community transport. The targets for the next ten years are based on the percentage reduction from the 19/20 baseline and form a trajectory to net-zero based on an ambitious programme of fleet electrification, especially multiple heavier vehicles.

Infrastructure for Electric Fleet Vehicles

Smart electric vehicle chargers for our fleet are now operational at The Laycock Centre, Randals Road Depot and the WRC ground floor, and will be installed within the next three months at Prichard Court (additional light vehicle car park adjacent to WRC) and 222 Upper Street.

The WRC electrical capacity increase project, with partial funding from the Mayor of London’s Good Growth Fund, is well underway with the increased grid connection secured and larger substation, distribution equipment and cabling tender due to be launched imminently. This will provide the WRC with enough electrical capacity and “behind the charger” infrastructure to provide power to all 230 vehicles based in the depot, including all of our HGV and bus fleet. Smart charger installations at the WRC will follow the completion of the substation and cabling works in stages and as our electric vehicle fleet increases.

All smart chargers across the council are managed by a single back-office system which manages power usage and provides information for cost allocation. Each fleet vehicle is assigned a swipe card which is used to activate any council site smart charger and record usage information. The Energy team are also working on increasing solar PV generation capacity at sites where vehicles are parked and charged, and once achieved, this solar energy will be utilised wherever possible to power fleet vehicles.

Fleet Reduction

Work is ongoing to reduce the overall number of vehicles in use by the council, though to some extent this has been offset by an increase in the Housing fleet with greater insourcing and more trade and technical staff.

The table below shows the situation now as compared to 2018.

Islington Council Fleet Vehicles by Type 2018 / 2021

Light Vehicles	2018	2021	Count
Car (up to 7 seats)	35	55	20
Van (up to 3.5t)	295	275	-20
<i>sub-total</i>	330	330	0
Heavy and Specialist Vehicles			
Bus (all types)	64	56	-8
Jetter (graffiti removal etc)	5	7	2
MEWP (access platform)	1	1	0
7.5t (caged tippers etc)	16	17	1
Sweeper (HGV & compact)	23	23	0
Skip Loader (18t HGV)	2	1	-1
Gritter (18t HGV)	4	4	0
Gully Cleanser (18t HGV)	1	1	0
RCV (18t & 26t HGV)	49	37	-12
<i>sub-total</i>	165	147	-18
Total Fleet Vehicles	495	477	-18
Housing			
Housing Fleet Only	177	207	30
<i>Total Fleet Excluding Housing</i>	318	270	-48

The increase in cars is not significant in isolation as several teams including Housing are now utilising low or zero emission cars in place of their previous diesel vans. There are currently an additional 12 cars and vans in temporary operation specifically for use during the Covid period and will leave the fleet once operating conditions are back to normal. Lastly, SES are presently trialling six ebikes which are in use with area supervisors. There may be scope within other areas of the council fleet to trial cargo bikes and/or quadricycles etc but this will need further work and assessment.

4. Implications

4.1 Financial implications:

The cost of providing resources to monitor performance is met within each service's core budget.

4.2 Legal Implications:

There are no legal duties upon local authorities to set targets or monitor performance. However, these enable us to strive for continuous improvement.

4.3 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030.

There are no environmental impact arising from monitoring performance.

4.4 Resident Impact Assessment:

The Council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The Council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of

disabled persons' disabilities, and encourage people to participate in public life. The Council must have due regard to the need to tackle prejudice and promote understanding.

5. Reason for recommendations

5.1 The Council's Corporate Plan sets out a clear set of priorities, underpinned by a set of firm commitments and actions that we will take over the next four years to work towards our vision of a Fairer Islington. The corporate performance indicators are one of a number of tools that enable us to ensure that we are making progress in delivering key priorities whilst maintaining good quality services.

Appendices - none

Final report clearance:

Signed by:



23.2.21

Corporate Director of Environment and
Regeneration

Date



23.2.21

Executive Member for Environment and Transport Date

Report Author: Steve Wills, E&R Performance and Business Officer
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**Report of:
Executive Member for Environment and Transport**

Meeting of:	Date:	Ward(s):
Environment & Regeneration Scrutiny Committee	8 March 2021	All

Delete as appropriate	Exempt	Non-exempt

SUBJECT: Waste Reduction and Recycling Plan annual report 2021

1. Synopsis

- 1.1 The Council's Executive approved Islington's Waste Reduction and Recycling Plan 2018-2022 (RRP) 17 October 2019. The RRP sets out actions and targets for increasing levels of recycling and reducing overall levels of waste and the environmental impact of waste activities in Islington.
- 1.2 This report presents the first year update of the RRP and highlights key issues for consideration.
- 1.3 Environment and Regeneration Scrutiny Committee are invited to note the progress made against the RRP action plan during year one and to make recommendations for further improvement to performance against the objectives and targets set out in the RRP.
- 1.4 The Executive will be asked to consider an annual report on the RRP at a meeting later this year.

2. Recommendations

- 2.1 To note the first annual RRP update in Appendix 1, and to note any comments for further improvement against objectives and targets set out in the RRP.

3. Background

3.1 In June 2019, the Council declared an Environment and Climate Emergency, which commits Islington to becoming carbon neutral by 2030. Reducing waste and recycling more is a key part of achieving this ambitious but essential target.

3.2 In October 2019, Islington agreed a Reduction and Recycling Plan which sets out actions and targets for increasing levels of recycling and reducing overall levels of waste and the environmental impact of waste activities in Islington. It also demonstrates how Islington, as a statutory waste collection authority, are acting in general conformity with the municipal waste provision of the London Environment Strategy, published in May 2018.

3.3 Islington continues to offer a comprehensive recycling service to its residents that exceeds the minimum service requirements set out by the Mayor of London. During the pandemic though, work has been reprioritised to focus on supporting front line service delivery. In addition, a number of the commitments in the RRP have not been possible or realistic because of social distancing requirements.

3.4 In December 2020, a year one update to the RRP was published on the GLA's London Data Store website as required by the Mayor of London. A more recent update is included here in Appendix 1 while this report highlights key achievements and upcoming proposals and service developments.

3.5 A revised RRP will be developed covering the period 2022-2026.

3.6 Vision 2030 Net Zero Carbon Strategy

On 26 November 2020, Islington agreed its Net Zero Carbon (NZC) Strategy 'Vision 2030: Building a Net Zero Carbon Islington by 2030'. While key elements of the RRP are incorporated into the NZC Strategy (rather than the RRP being entirely replicated), the RRP remains a key strategic document underpinning the aims and objectives of the NZC strategy.

3.7 Waste Minimisation and Recycling Targets

The RRP supports London Wide targets for increasing the amount that is recycled, as well as reducing overall levels of waste arisings, with a particular focus on food waste and single use plastics. Islington has achieved the second lowest level of household waste collected per household of any London Local Authority.

A number of factors make achieving Islington's target of recycling 36% of household waste by 2025 challenging. These include:

Islington is the most densely populated Boroughs in the country, with one of the highest proportions of flats, properties that are harder to achieve high recycling rates from.

Only a quarter of our properties have gardens which means that garden waste does not form as significant a part of our overall recycling rate as some other high performing Boroughs.

Our continuing emphasis on the reduction of residual waste, particularly food waste and single use plastic is potentially reducing the amount of material that can contribute towards the recycling rate.

The light weighting and downsizing of newspapers and the move to online consumption of news is reducing the paper that is available for recycling (although at the same time, cardboard tonnages have increased due to the increase in home shopping).

The light weighting of other packaging materials such as glass and cans are reducing the available material for recycling.

Recycling rates have continued to plateau with the recycling rate for London having remained at around 33% and for England at around 43% since 2011.

Despite this, as well as our exceptionally low level of household waste per household, our recycling rate has increased to 31% at the beginning of this year and our recycling rate is the fourth best of all the inner London Boroughs based on 2019/20 data, while we have the second highest dry recycling (paper, cans, plastic, glass) rate of any of the NLWA Boroughs.

A full update on progress against our Reduction and Recycling Plan is included in Appendix 1.

Further performance data is provided in Appendix 2.

3.8 **Challenging inequality**

The RRP supports Islington's Challenging Inequality programme through a number of actions.

We will engage with voluntary, faith based and cultural organisations to raise awareness of recycling and encourage these groups to raise awareness of recycling among their communities. Through meaningful engagement with community groups and from our residents' survey in 2021 and previous years, we aim to gain a better understanding of levels of awareness of, access to and engagement in recycling services to identify if inequality exists, and if it does, identify ways to address this inequality.

We aim to reduce inequality of access to good quality recycling services by progressively improving recycling facilities on estates with an aim to achieve the Flats Recycling Package standard (see below).

Data from resident surveys indicate that there are lower levels of satisfaction with recycling services among residents on estates using communal recycling sites. Data relating to service satisfaction by ethnicity and by housing type and recycling service type is provided in Appendix 3.

We are trialling new recycling bins that are more accessible to residents, particularly those in using wheel chairs to make it easier for them to access good quality recycling facilities. These bins, along with the reverse lid bins (mentioned below) were designed following input from Islington officers.

Food and garden waste collection and processing

A review has been carried out into options for the separate collection and processing of food and garden waste, in order to reduce the carbon impact of this service. This section provides more detail and the outcome of this review.

Islington residents are asked to present their food and garden waste separately for collection. This is in line with national best practice advice. The two waste streams are collected together in one compartment on a two compartment collection vehicle. Mixed dry recycling is collected on the second compartment. This means that food waste, garden waste and mixed dry recycling can all be collected at the same time on the same day from residents' homes. This is a cost effective collection method that minimises vehicle movements and maximises convenience for residents.

It also means, however, that the mixed food and garden waste must be processed at an aerobic composting facility. Our RRP commits us to reviewing whether food and garden waste could be collected and processed separately, enabling food waste to be processed at an anaerobic digestion facility, which is a more carbon efficient method of disposal.

Any service changes would have no impact on tonnages collected or recycling rates.

A number of different collection scenarios have been modelled. The most cost effective option is for garden waste to be collected separately every two or three weeks. Recycling and food waste would continue to be collected weekly on split body vehicles and the refuse collections would be unaffected.

The additional cost of this service is approximately £234k per annum (for fortnightly garden waste collections), with disposal cost savings of approximately £110k per annum. The net cost is therefore approximately £124k per annum.

Offering the service only a seasonal basis (such as March to December) would reduce these costs marginally by enabling the vehicle and crew to be deployed elsewhere during the quiet months. Garden waste tonnages fall to approximately a third of peak tonnages during these winter months.

Approximately 200 tonnes of CO₂ would be saved per annum through the disposal process. This is equivalent to removing 158 cars from use or to having around 9,000 extra mature trees. The cost per tonnes of CO₂ saved would be approximately £600 per tonne.

Based on the financial implications of this service change, officers recommend that the current service model is retained as the lowest cost option.

Expansion of food waste recycling to remaining estates

A food waste recycling service is offered to approximately half of all residents in purpose built blocks of flats. Our RRP commits us to explore the feasibility of expanding separate food waste collections to remaining (approximately 20,000) estate properties.

A programme of service expansion is beginning in Spring 2021. To minimise project costs, the service will be expanded on a 'first come first served' basis with managing

agents, landlords or resident associations being invited to consider the requirements of the service and criteria for locating communal food waste containers, and providing the necessary information for the Recycling Team to follow up and process. In this way, services will achieve maximum ownership by residents and participation should be relatively high.

Officers will be working with Housing and other landlords to progress the expansion of the service. In time though, a more proactive approach may be required to bring remaining properties onto the service.

Any service expansion during 2021-22 will be delivered using existing capacity within the current service, while a detailed review will be carried out to identify what financial implications there may be, if any, for continued expansion into 2022-23.

3.11 **Single use plastic**

A report was considered by Islington's Environment and Regeneration Scrutiny Committee in July 2019 setting out a range of actions being taken by Islington Council to reduce single use plastic. Many of the actions are on hold due to the current pandemic and work will progress across this work stream as soon as it is practical and safe to do so.

3.12 **Business waste**

The RRP includes commitments to develop a new commercial waste business plan and communications plan and to launch a new food waste recycling service for businesses.

The pandemic has had a significant impact on the commercial waste and recycling service and officers have been focused on maintaining services to those businesses that still require the service.

A food waste sack service has been launched, however it is currently limited in the businesses it is offered to. COVID-19 has hindered the ability of the service to expand this service further in 2020.

Work is ongoing in partnership with Resource London to develop a short, medium and longer term business plan, which will include consideration of the business viability of a food waste service.

3.13 **Circular economy**

The RRP commits Islington to developing a Circular Economy Action Plan. Due to the changing priorities in 2020, the deadline for this piece of work has passed. Nevertheless, there are examples of work across the Council which contribute towards a Circular Economy, including:

- Library of Things at Bright Sparks (see below)
- Green economy initiatives
- Circular Economy proposals within the draft new Local Plan
- Food waste and carbon reduction initiatives as part of the schools catering provision

- Clothes swaps and washable nappy incentive schemes
- Emphasis within the NLWA recycling contracts on processing of materials in the UK where possible and greater transparency of end markets
- Many independent businesses in Islington already operate along Circular Economy principles

A true Circular Economy impacts on all walks of life and across all services. A cross service area working group is being developed, supported by LWaRB's Circular London programme to begin the process of developing a Circular Economy Action Plan for Islington. This work is expected to be substantially concluded during the first six months of this year.

3.14 **Library of Things**

A Library of Things enables high value, high carbon embedded items to be available for affordable short-term rental. A new Library of Things is to be opened within the Bright Sparks shop on Seven Sisters Road this spring, subject to Covid related restrictions. Supported by funding from the Carbon Offset Fund, this is an important partnership between Islington Council, Library of Things and Bright Sparks, providing further security and support to Bright Sparks, driving more customers to their services and providing local residents with low cost access to high value items for short term use.

3.15 **Flats recycling package**

Islington is committed to meeting the service standards of the 'Flats Recycling Package', an output of a substantial major research between Islington, other London Boroughs, Resource London and Peabody Housing Association to find ways to improve levels of recycling on housing estates.

This commitment is demonstrated by the approval as part of the 2021-22 Council budget of a £100k per annum fund for improving communal recycling sites on estates in Islington.

The Flats Recycling Package aims to ensure the following:

- Clean and well-maintained bins and bin area
- Adequate collections to prevent overflows (min60L/hh/wk)
- Appropriate apertures on recycling bins
- Collection of the six main recyclable materials
- Clear and visible signage on and above the bins
- Bins located conveniently for residents
- Recycling leaflet sent once a year to residents
- Posters highlighting recycling messages
- Residents informed of what to do with bulky waste

Officers in the recycling Team are continuing to work in partnership with colleagues in Housing, including the New Build Team, The Capital Works Teams and others, to review and find ways to improve recycling facilities across our estates, using the Flats Recycling Package as a starting point.

3.16 **Delivery of clear recycling sacks**

Residents in flats above shops have a twice yearly delivery of clear recycling sacks, while any resident can collect clear recycling sacks from libraries in Islington.

During the pandemic, libraries have largely been closed. Nevertheless, we have been able to continue to offer a collection service through Islington's concierge service, as well as from a handful of Community Centres.

The twice yearly delivery service is likely to be resulting in a substantial number of bags being delivered but not used, where the householder is not recycling effectively, though this is difficult to quantify. In addition, residents who need additional bags in the interim have to go to a collection point to collect them.

A trial is being carried out to evaluate the benefits or dis-benefits of an on-demand delivery service, whereby residents can request a delivery of clear recycling sacks via myAccount. This means residents can easily get additional sacks as and when they need them and is likely to ensure that only sacks that will be used by residents will be delivered, reducing the cost of sacks and deliveries overall.

3.17 **Communications**

A substantial focus of the RRP is effective communications with our residents. A range of communications activities have taken place during the last year, including:

- Monthly recycling newsletters sent to over 4,000 recipients each month.
- Regular Covid related communications, emphasising rules around safe disposal of waste, facemasks and other PPE, and generally supporting our frontline collection and cleansing staff.
- Plastic Free July, supporting a national campaign to reduce the use of single use plastic.
- London Reuse week, supporting a London wide campaign encouraging residents to repair and reuse, featuring online workshops and information on how to repair and reuse.
- National Recycling Week, supporting a national campaign focussing on the need to recycle more, reduce waste and dispose of waste responsibly during the pandemic.
- 'Save our Spuds' campaign, supporting an NLWA campaign to reduce food waste.
- Low Plastic Zone launch in Cowcross Street
- Know your plastics campaign, providing clarity over which plastics can be recycled
- Office waste recycling campaign for Council staff
- Composting awareness week, supporting a national campaign to promote composting.
- Unflushables campaign, promoting reusable alternatives to nappies, wet wipes, period products and incontinence pads.
- Love not landfill, supporting and NLWA campaign to encourage textiles reuse
- Christmas waste recycling and reduction, as well as how to recycle your Christmas tree.

3.18 **Other highlights**

Recycling Champions – launch of the Recycling Champions scheme, followed by regular newsletters, a site visit to the Materials Reclamation Facility on Edmonton and leaflet deliveries by Champions. The relaxation of social distancing rules will enable this scheme to be expanded and encourage better engagement with and involvement from our Champions.

Tenancy agreements – Council tenancy agreements have been clarified to make it clear that the requirement in current clauses to use waste facilities properly means the proper use of all recycling facilities in line with the Council’s compulsory recycling policy.

HMOs – new clauses in the council’s HMO licencing agreement will make landlords’ responsibilities regarding recycling facilities clearer, while inspections and communications will raise awareness among tenants and landlords alike of the requirement to both provide recycling facilities and for them to be used.

Training for caretakers and other staff – training on recycling awareness has been delivered to Islington’s caretakers, while a programme will be delivered this year to Social Housing caretakers and recycling, waste and street cleansing frontline staff and HMO licencing staff.

Fleet electrification – Islington has taken delivery of the first fully electric new electric RCV which is now in service, with more on order, while a project is under way to provide the charging infrastructure at Cottage Road Depot enabling the wholesale electrification of the Council’s fleet.

Reverse lid recycling bin – tackling contamination in communal recycling bins remains a priority and key tool is a newly designed recycling bin with a ‘reverse lid’, hinged at the front to make it harder to open and dump rubbish. The bin design was a partnership process between Islington and Hackney Officers and two leading bin manufacturers and is fast becoming the industry standard. We will continue to provide these bins by default for communal recycling sites.

Recycling on the go and in parks – new split litter bins for recycling on the go (designed with input from Islington officers) have been installed along Islington’s main roads, and a similar design is to be trialled in parks to make recycling even easier for residents whiles out and about.

Textile recycling – Islington now has a new textile bank service provider in Traid. The new partnership has increased income from the sale of recycled textiles, improved service quality, and has significantly increased the proportion of collected items that are recycling or reused within the UK. Much of what is collected is recycled through Traid’s network of clothing stores.

Recycling in offices – all Islington Council’s offices now have good quality recycling and food waste facilities.

A full update on the RRP is provided in Appendix 1.

3.19

National policy developments

The Government published its Environment Bill on 15 October. The Bill brings forward a range of powers relating to waste and resources. The main proposals relating to household and commercial waste are:

A requirement on Local Authorities to collect a greater consistency of range of materials from households and non-households. Food and garden waste must be collected separately (as is the case in Islington) and free of charge, while the separate collections of glass, cans, plastic and paper is also a requirement, subject to a technical and economic feasibility and environmental benefit test, the details of which have not been confirmed. A similar test currently applies and Islington have carried out its own service review which demonstrates the rationale for its current mixed recycling collection service.

A requirement on non-household properties (including commercial properties) to separate their recyclable waste, including food waste for separate collection.

Publication of guidance on consistency of collection services will be published, setting out details of the test referred to above, along with minimum collection frequencies (likely to be no more than fortnightly).

Establish Extended Producer Responsibility (EPR) schemes under which producers will be required to pay for the full net costs of managing their products at end of life.

Establish deposit return schemes, to increase recycling or reuse, and/or reduce littering and fly-tipping.

Set resource efficient product standards and information and labelling requirements that incentivise producers to drive a shift in the market towards durable, repairable and recyclable products.

Enable the creation of new charges for other single-use plastic items, similar to the carrier bag charge.

Introduce clear product labelling, which will enable consumers to identify products that are more durable, repairable and recyclable and will inform them on how to dispose of used products.

A tax on plastic packaging containing less than 30% recycled material will take effect from April 2022.

Further consultations are expected on different aspects of the Bill's proposals which Islington will respond to fully, as appropriate. However, Islington has broadly welcomed the proposals to date as a significant step forward in ensuring those responsible for placing products on the market have greater responsibility for the impacts of the products' use and disposal, and for incentivising and making it easier for consumers to recycle more.

4. Implications

4.1 Financial Implications:

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Appendix 1: Year one Reduction and Recycling Plan 2018-2022 Update

Action	Action description	Year one (Dec 2020) update
Objective 1: Drive resource efficiency to significantly reduce waste, focussing on food waste and single use plastic		
Weekly bin collections	Retain weekly bin collections	Islington Council remains committed to providing a minimum weekly bin collection service.
Reducing single use plastics	Reduce the use of plastic water bottles by making drinking water more freely and easily available by enabling the installation of new drinking water fountains	We have continued to work with partners such as Business Improvement Districts to provide more water fountains, as well as encouraging businesses to sign up to the Refill App, making existing water refill facilities more easily available to the public.
	Share locations of public water sources via our website and the Refill App	The locations of each of Islington's public water fountains have been added to the Refill App and a link to this service is on Islington's own website at www.islington.gov.uk/plastic .
	Promote the Refill App	We continue to support the refill campaign through social media along with the addition of refillable lunch boxes. Shops and cafes are reticent to refill customers bottles and cups during the current Covid 19 outbreak. We have shared information on social media about how to use refill safely. We promoted the Tappy hour campaign which encourages the use of tap water at home.
	Introduce Low Plastic Zones (LPZ) where businesses commit to taking action to reducing single-use plastic waste when they are out and about	The first low plastic zone was launched on 5 February 2020 in the Cowcross area which received good publicity.
	Extend low plastic zone and refill initiatives to other business areas	A programme is being developed to encourage businesses to reduce single use plastic. Advice will be made available to businesses on our website and promoted via other council teams that interact with businesses. We will aim to extend the Low Plastic Zone programme to other parts of Islington as businesses begin to recover from current restrictions.
	Eliminate single use plastic from Islington Council's own operations where practical, starting with internal catering	Single use plastic has been eliminated from the Council's internal catering service. A report was considered by Islington's Environment and Regeneration Scrutiny Committee in the summer setting out a range of actions being taken by

Action	Action description	Year one (Dec 2020) update
		Islington Council to reduce single use plastic. This report can be found at https://democracy.islington.gov.uk/documents/s22436/Single%20use%20plastic%20motion%20May%202020.pdf .
	Promote reusable alternatives to nappies, wet-wipes, period products and incontinence products containing plastic items and the issue of these items being flushed down the toilet	Alternatives to period products and non flushables and nappies have been promoted via social media throughout the year and in dedicated bursts, for example during plastic free July and Environmenstrual Week. Alternatives to single use period products have also been promoted to schools via an external programme.
	Engage with schools and children to reduce plastic within schools	Extensive resources and programmes are provided by external bodies which we promote to schools via Children's Service's twice weekly bulletins and the csonline portal. Officers have visited schools to provide advice on how to optimise their recycling and waste reduction. Service information and guidance notes have also been distributed to schools.
	Continue to provide information and advice to our residents on how to reduce single use plastics.	Islington actively promoted Plastic Free July and provides advice to residents on how to reduce and recycle plastic through its website and through partner websites such as NLWA and WRAP.
Reducing food waste	Deliver the 'small change big difference' food waste campaign	Islington promotes food waste reduction and recycling on its website and on social media, with the food waste prevention assets to be used for communications in the run up to Christmas. The SCBD campaign is planned to run alongside WRAP's Food Waste Action Week, which was postponed and will now run from Monday 1 to Sunday 7 March 2021.
	Sign the Courthauld Commitment 2025	Islington Council fully supports the commitments of the Courtauld Agreement, a voluntary national agreement that brings together organisations across the food system to make food and drink production and consumption more sustainable. Though not a producer or manufacturer of food, Local Authorities can play an important role in reducing food waste by encouraging colleagues, stakeholders and residents to reduce the amount of food they waste. Islington Council is a signatory to the Courthauld Commitment.
	Support food sharing communications campaigns, Apps and NLWA initiatives	Islington promoted Olio during the Festive period of 19/20 and has promoted WRAP's LFHW and NLWA food waste diaries on social media.

Action	Action description	Year one (Dec 2020) update
	Support businesses and schools to reduce and recycle their food waste	Work is underway to develop a commercial waste strategy. This is referenced elsewhere.
	Work with the Government's food waste tsar to develop and support initiatives for tackling food waste	Islington Council has had extensive engagement with the food waste tsar, as well as with WRAP and other organisations with the aim of promoting the reduction of food waste. The Food Waste Action Week which was due to run in the spring of 2020 has been postponed and will run from Monday 1 to Sunday 7 March 2021. Islington will be actively supporting this campaign.
Reuse	Working with Bright Sparks, set up a trial reuse service on at least one estate	This service is operational on 3 estates. The service is available anywhere in Islington at present (up to the 4th floor if there is no lift). A communications campaign is planned - post Covid - to try and increase the usage.
	We will hold one Give and Take Day per ward	It has not been possible to hold Give and Take events or other similar community based reuse events during 2020 due to the need for social distancing. The NLWA are developing a toolkit for helping community organisations to run their own events and Islington will aim to support this programme throughout 2021, subject to conditions at the time.
	Promote the real nappy scheme	Uptake of the real nappy voucher scheme continues to increase year on year. The real nappy vouchers that were redeemed are as follows: 2017-18 121; 2018-19 134; 2019-20 201. The six months from 1 April 2020 has resulted in 115 vouchers being issued and so far 77 have been redeemed but this will rise because residents have a six month period in which to use their voucher. Nappy demonstrations have moved online and are delivered by Real Nappies For London with 10 being delivered in the first six months of this financial year. Prior to the current covid period Bright Start and Islington Council held a number of real nappy and baby clothes swaps. Bright Start and the Council's Registration team promote real cloth nappies. Leaflets are also distributed to Whittington Hospital and some doctor surgeries and midwives. The scheme is promoted during the year on social media particularly during Real Nappy Week and plastic free initiatives.

Action	Action description	Year one (Dec 2020) update
	Offer subsidised home compost bins and wormeries	Subsidised home compost bins are available through www.getcomposting.com . These are promoted on our website and via electronic display screens, get composting booklets, our website, Islington life and social media particularly during Home Composting Week in May. Residents purchased 75 compost bins/ wormeries in 2019-20 and in the first six months of this year 55 items have been purchased. Why to compost and how to compost correctly is promoted via emails, Facebook and twitter.
	Encourage community composting on estates and in community gardens	All community hubs and gardening clubs have been offered advice about composting and invited to contact us if they have any composting proposals. We have also offered compost workshops. Advice has been directly given to Octopus and Andover Estate who are installing compost bins or working up proposals for bids.
	Continue to provide a financial incentive for residents to reuse their bulky waste.	Islington continues to offer a 50% discount for the bulky waste reuse service.
NEW	Open a Library of Things to encourage reuse	Islington has committed funding to opening up a new Library of Things in partnership with Bright Sparks.
Circular economy	Develop a Circular Economy Action Plan	The development of a Circular Economy Action Plan is a partnership project involving a number of business facing teams within the Council and businesses themselves. A range of 'Green Economy' proposals are being implemented and are proposed within the Vision 2020 strategy.
	We will include a Circular Economy design and build policy in our New Local Plan.	The council submitted the Islington Local Plan to the Secretary of State on 12 February 2020. The Examination in Public has now started, which is the last stage of the plan making process. Once the Islington Local Plan has been adopted it will be the Local Plan for Islington and will replace the existing Local Plan which was adopted in 2011 and 2013.
North London Waste Authority	Work in partnership with NLWA to deliver waste minimisation and recycling communications campaigns	We actively support and amplify North London Waste Authority activities and communications. Promotions cover waste reduction and recycling delivered mainly through social media during the current health emergency. Activities have included online clothes swapping and 'capsule wardrobe' advice, food waste reduction, repair and reuse weeks. Prior to the current restrictions a number of activities were undertaken, including, for example clothes swap workshops.

Action	Action description	Year one (Dec 2020) update
		<p>A new North London Waste Authority Residual Waste Reduction Plan has been approved (February 2020) replacing the former 2018 – 2020 waste prevention plan. This is a two-year plan of communications (including face-to-face outreach and presentations) and policy work to encourage a reduction in residual waste in north London, supporting borough activities and services in north London.</p> <p>The objective of the Plan is: "To reduce local authority collected waste arisings in north London, promote resource efficiency and the circular economy, minimise climate impacts and improve the local environment through a comprehensive and sustainable programme of waste prevention and recycling activities, and communications to encourage the same."</p> <p>The Plan aims to:</p> <ul style="list-style-type: none"> Prevent waste arising in the north London area; Provide residents with tools and advice to embed waste prevention actions into everyday life; Provide policy responses and engagement with national and regional strategy development on waste prevention, increase understanding of the impact of residual waste arisings and ways to prevent waste arising; Increase understanding of the importance of recycling and how to recycle effectively; Increase motivation to recycle correctly; and Raise awareness of the need for government action to increase effective recycling. <p>This Plan takes into account legislative and policy changes, changes in consumer awareness and the need to actively support Borough RRP.</p> <p>The priority waste streams in the Plan are:</p> <ul style="list-style-type: none"> Food Bulky waste (Furniture and Waste Electrical and Electronic Equipment (WEEE)) - Textiles (clothing and non-clothing)

Action	Action description	Year one (Dec 2020) update
		<p>Single use products (particularly plastics)</p> <p>The Plan also continues to implement smaller scale initiatives to promote reduction of other waste streams.</p> <p>Engagement with the Mayoral and LWARB programmes include:</p> <p>Mayor's project to reduce single use bottles London Recycles Love Food Hate Waste Love Not Landfill and Love Your Clothes</p> <p>More details can be found at www.nlwa.gov.uk.</p>
National policy	Respond to government consultations on waste and recycling and publish our responses	Islington provided full and detailed responses to government consultations relating to Consistence of Recycling Collections, Extended Producer Responsibility, Deposit Return Schemes and a Tax on Plastic Packaging. We remain fully engaged with emerging proposals and welcome many of the proposals now included in the draft Environment Bill. We will continue to encourage the government to go further in taking action to reduce single use plastics, ensuring businesses recycle more of their waste and ensuring producers of waste take on the full cost of managing the waste generated.
Objective 2: Maximise recycling rates		
	Comments from NLWA in support of Objective 2	<p>As part of the wider programme of redevelopment of the Edmonton EcoPark site, a new resource recovery facility (RRF) is due to become operational in autumn 2022. The RRF will incorporate waste transfer facilities and a new, enclosed, Reuse and Recycling Centre (RRC).</p> <p>In accordance with Government guidance, NLWA's RRC's were closed due to COVID-19 from the 24/03/20. The RRC were reopened on a phased basis from 13/03/20 with a number of Covid-Safe restrictions introduced for the benefit of site users and staff. A booking system was implemented to ensure social distancing, at the time or writing all RRC's remain open.</p> <p>RRC tonnages for 20/21 are expected to be substantially lower than 19/20. This</p>

Action	Action description	Year one (Dec 2020) update
		is due to a limit on visitor numbers and the temporary exclusion of some materials including soil, rubble and large electrical items.
Exceeding the minimum requirements	Ensure all properties receive a recycling service that exceeds the minimum service requirements	Islington remains committed to providing all of its residents with a full minimum weekly recycling service that exceeds the minimum service requirements as set out by the Mayor of London.
Food waste	Explore the feasibility of expanding separate food waste collections to remaining estate properties	The expansion of food waste recycling services to remaining purpose built blocks of flats is expected to begin in 2021.
	Trial separate food waste collections for flats above shops	An initial review of servicing options has been carried out but no practical arrangements have been trialled during the current situation.
	Deliver a campaign to encourage residents to reduce food waste and recycle more	Our 'Small Change Big Difference' food waste campaign was delivered during 2019. The assets produced for the campaign can be used for ongoing communications campaigns and we will continue to deliver ongoing promotions on this subject.
Service quality	Make it easier to get recycling containers	Clear and food waste bag bulk containers have been trialled with Central Library. Our focus has been on streamlining the procedure for delivery of bags to libraries. We have extended the availability of bags by on-going agreement to use community hubs and concierge points.
	Make it easier to report missed collections	During 2020 the service focus has been on maintaining essential frontline services such as recycling and refuse collections. We have continued to respond to reports of missed collections in a timely manner, but no substantial changes have been made to the reporting process. During 2021, a new operating system is due to be implemented which should lead to the streamlining and improvement of various processes, including the reporting of and responding too such reports.
Commercial waste recycling	Launch a new food waste recycling service for businesses	This work has not been progressed due to the pandemic and the significant impact this has had on businesses and commercial waste collection arrangements. Consideration of this will be incorporated into the development of the Business Waste Strategy referenced below.
	Develop a new commercial waste business and	Islington has been working with Resource London to develop a Business Waste Strategy and this should be complete early in the New Year.

Action	Action description	Year one (Dec 2020) update
	communications plan including the setting of recycling targets	
Communication	Review our communications strategy, which draws on best practice from others and our own experience and evidence	Our Recycling Communications Strategy has been developed and sets out our priorities and key actions for delivering effective communications in support of our objective.
	Provide the right information on recycling to new residents through our website, through landlords and lettings agencies, and when residents register for the Council tax	A website page has been published for landlords and tenants which is also linked to information on the HMO licence scheme. Landlords are required to provide the right information and receptacles to tenants as part of HMO licence conditions. Posters and leaflets are available to download (a new design based on LWRB assets to replace the existing design is pending).
	Review content and structure of the recycling pages of the Councils website	This work has been postponed due to the current pandemic and the changed communications priorities of the Council. Routine amendments are made to ensure information provided is up to date, relevant and correct.
	Train caretakers and other frontline staff on recycling awareness	A comprehensive training programme for our caretakers has been completed. RSLs and other housing providers have expressed an interest in promoting remote training via an interactive presentation that can be accessed by phone. The materials are being finalised. A training programme is also being developed for our operational front line staff on recycling targeted towards different operational responsibilities, to be delivered during 2021.
	Engage with voluntary, faith based and cultural organisations to raise awareness of recycling and encourage these groups to raise awareness of recycling among their communities	All community centres now have recycling facilities provided free of charge and a few are acting as outlets for clear recycling sacks. Communications were sent to a range of faith, community and voluntary groups at the beginning of 2020. This will be followed up in 2021 with more strategic, targeted engagement through newsletters and, where possible, more interactive engagement. This work forms part of Islington's Challenging Inequality Action Plan.
	Ensure all community centres have recycling facilities	All community centres now have recycling facilities provided free of charge.
	Launch a Recycling Champions scheme	The Recycling Champions Scheme was launched in July 2019 on the website and a formal launch event held at the Town Hall. All attendees received information on the scheme, background recycling information and training a

Action	Action description	Year one (Dec 2020) update
		<p>manual. A dedicated recycling champions inbox was established for communication. Newsletters are sent out at regular intervals. Our Initial target was a core of 25 Recycling Champions. Now 67 Recycling Champions are signed up to the newsletters. Engagement with Recycling Champions included a site visit to the Biffa MRF and supporting the Plastic Free July initiative by distributing information. Further community events have not been possible due Covid restrictions.</p>
	Provide information on recycling specifically for new residents via our website	A dedicated page is pending website restructure. However, all the information needed by a new resident to get recycling is available on our website and residents may also contact the Recycling Team directly or Contact Islington.
Recycling sites	Extend the Better Recycling Sites programme	Islington is committed to bringing in communal recycling sites for purpose built blocks of flats up to the standards of the 'Flats Recycling Package'. This was one of the key outcomes of the Estates Recycling Project, in which Islington was a key partner. Projects are proceeding on a case by case basis with significant improvements completed or planned at number of estates.
	Continue our partnership project with Resource London and Peabody Housing Trust identifying barriers to recycling behaviour within purpose-built blocks of flats	This work has now been completed and a toolkit has been produced recommending standards to optimise recycling tonnage.
	Implement findings from the estates recycling project	Please see comments above.
	Meet and exceed the minimum standards for communal recycling sites	Please see comments above.
Fly tipping	We will take action to prevent fly tipping	<p>Prior to March 2020, Islington's Compliance Team were routinely monitoring recycling sites and taking enforcement action in response to illegal dumping of rubbish around recycling sites.</p> <p>This enforcement, together with improved signage, recycling bin designs and the removal of a small number of high incident sites have led to an overall improvement in the problem.</p>

Action	Action description	Year one (Dec 2020) update
		<p>The temporary closure of the Reduction and Recycling Centre appears to have led to a small short term increase in fly tipping though this will have been overcome now that the Centre has reopened. Where fly tipping continues, enforcement action is taken where possible, together with letters and leaflets being sent to local properties to give advice on disposal, recycling and reuse and the implications of illegal fly tipping.</p>
Landlords and housing managers	Continue our ongoing work with landlords and housing managers	Islington is developing an online training programme for caretakers and frontline staff of Resident Social Landlords in Islington. This will be delivered during 2021. We will also work with RSLs to continue to improve recycling facilities on estates, and to support those RSLs in achieving the 'Flats Recycling Package' service standard.
	Work with private landlords through the HMO licencing schemes and through lettings agencies ensuring residents have good facilities and are aware of how to recycle	The clauses included in the licence scheme conditions oblige the landlords to provide information and facilities, while residents are obliged to follow the rules. Waste management arrangements are included in the check list of the HMOs' inspections. A referral procedure has been approved for sharing of information between the council teams involved.
	As above (Lettings agencies)	This project is currently on hold.
Recycling sacks	Expand the number of recycling sack outlets across the Borough	Additional recycling sack outlets have been added to the initial group and information detailed on the website. The logistics and costs of servicing the expansion has been incorporated into the operational restructure. We will continue to explore ways to make clear recycling sacks more easily and widely available for collection by our residents.
	Extend the offer of mini recycling bags to other estates	Roll out of mini recycling bags has been delayed until libraries are reopened.
Using data smarter	Use tonnage and schedule data to help us target communications more effectively	An initial analysis of recycling tonnage data has been undertaken and used to identify high and low recycling performance areas. Further work is being carried out to improve data quality and to develop a communications plan based on the data outcomes.
	Set up performance tables between, for example, schools or estates	A group of six estates selected for evaluation and liaison with Housing on the project. To establish a common baseline, site visits are being made to establish the condition of containers and any refurbishment or changes needed. As this

Action	Action description	Year one (Dec 2020) update
		project progresses, we will consider whether the same principle can be used to encourage more recycling within schools.
	Use bin sensors to improve the servicing of communal recycling sites	The use of bin sensors on recycling sites has ceased due to the ongoing cost and low return on investment.
Accessible recycling sites	Review planning guidance to ensure bin areas in new properties are fully accessible	No progress to date.
	Continue to trial recycling bins that enable better access for residents in wheelchairs or who find placing recycling into recycling bins difficult	A trial is underway with two different designs of recycling bin at one of Islington's estates.
Contamination	Launch a 'bin your nappy' campaign, highlighting the problem of nappy waste in recycling bins	The bin your nappy campaign was completed and promoted. The resources are available for future use.
	Continue to roll out 'reverse lid' recycling containers to limit contamination	Reverse lid bins are being installed where appropriate to reduce contamination of recycling.
Compulsory recycling	Consult on the introduction of a clause in our tenancy agreements requiring residents to recycle	The existing tenancy agreement for Islington Council homes requires residents only to dispose of the rubbish using the facilities provided. With the development of improved rubbish disposal arrangements on estates, including mixed dry recycling bins and food waste recycling on many estates, this clause will be clarified to make it clear which materials should be placed where, and reminding residents of the Council's compulsory recycling policy.
	Continue to encourage the government to reverse damaging changes to legislation that prevent us from enforcing our Compulsory Recycling policy	Islington Council has made representations to government through consultation responses and letters asking for this legislation to be reviewed. We will continue to do so.
Litter	Improve recycling of litter in parks	A review of parks management is underway which will include consideration of litter management and recycling.

Action	Action description	Year one (Dec 2020) update
	Trail recycling of litter picked on streets and estates	Recyclable litter collected on estates is generally fed into communal recycling sites on estates. Our Street Cleansing Service will aim to begin a trial scheme for segregating recyclable picked litter in 2021, while split litter recycling bins have been introduced already across Islington.
Communication	Publish data on our recycling performance on our website including historical data for context	This was intended to be done as part of the broader website review project, which has been delayed due to other communications pressures. We will aim to publish key performance data by the end of March 2021.
Leading by example	Provide recycling facilities for mixed dry recycling and food waste in all our offices, and ensure Council staff have the opportunity and knowledge on how to recycle to increase the capture of recycling from council offices	Islington Council offices now have recycling and food waste recycling facilities. An internal communications campaign was launched in March, but has been put on hold until more staff are able to return to work in Council offices.
Recycling in schools	Ensure all schools have recycling and food waste collections	Recycling service agreements have been issued to all schools stating their current recycling and refuse service and responsibilities. Officers have visited schools to provide advice on how to optimise their recycling and waste reduction. Service information and guidance notes have also been distributed to schools.
Objective 3: Reduce the environmental impact of waste activities		
	Comments from NLWA in support of Objective 3	<p>All of LEL's bulk haulage vehicles are ULEZ compliant and any future purchase of vehicles will be compliant with the Ultra Low Emission Zone standard.</p> <p>NLWA is conducting a review of the tipping arrangements for Borough vehicles at the Edmonton EcoPark site and the results of this are pending. This may however result in some Borough vehicles being diverted elsewhere for a temporary period. Although this may increase total LACW vehicle movements in North London for a temporary period it is necessary to realise the wider benefits of the redevelopment of the Edmonton site on a timely basis.</p>
Ultra low emission zone	Comply with the ULEZ	Islington's HGVs will all be compliant with ULEZ standards before the Oct 2021 expansion. Presently we have 5 trucks that meet the Euro V emissions standard

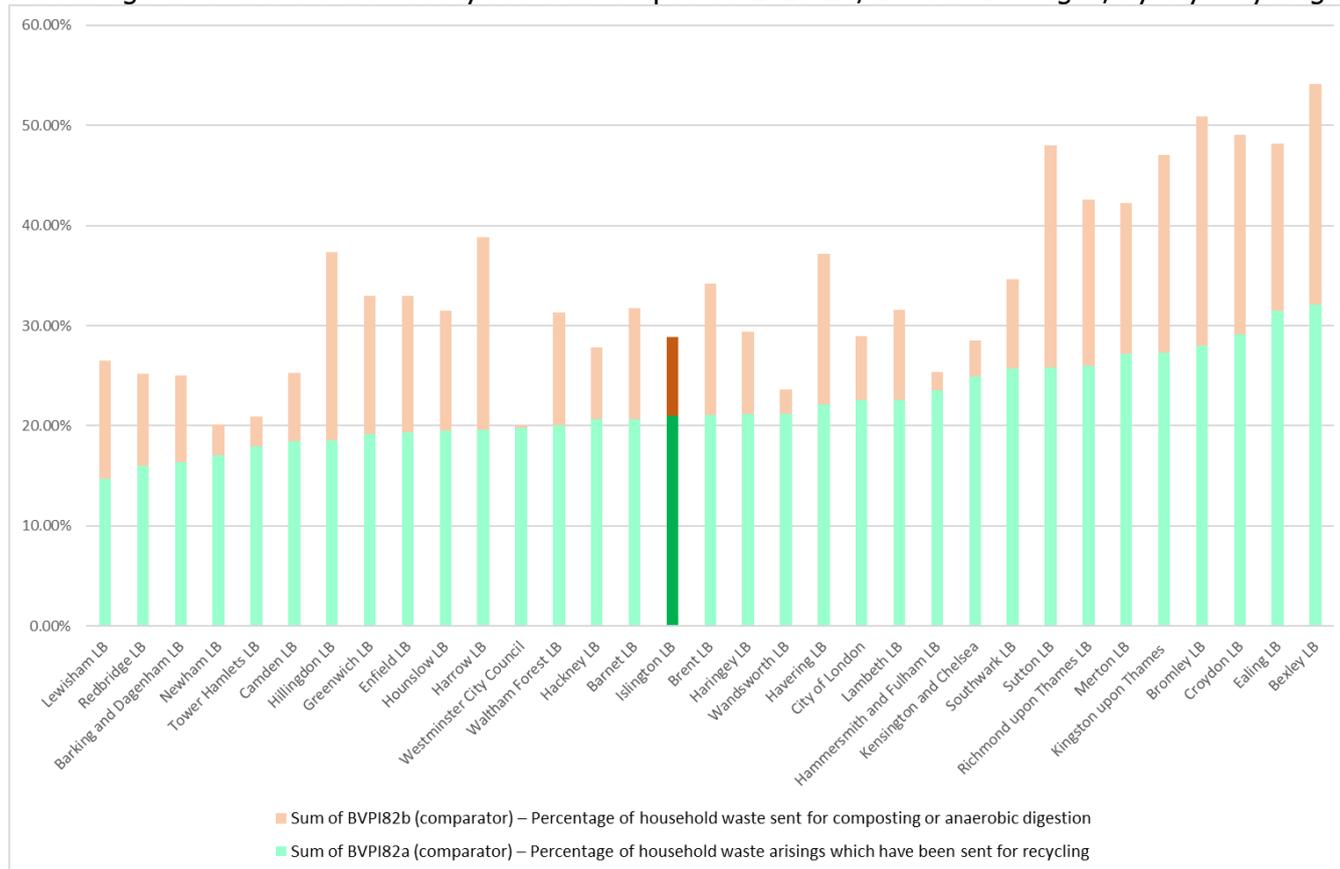
Action	Action description	Year one (Dec 2020) update
		still on fleet but these are all due to be replaced by new zero emission vehicles by March 2021. Our remaining non ULEZ compliant 3.5t caged tippers will be replaced with zero emission vehicles during 2022.
Our fleet	Work towards gold level FORS recognition or equivalent	Islington have left the FORS scheme. In line with many other Local Authorities, we intend to join the DVSA Earned Recognition scheme in 2022, an equivalent scheme which will ensure comprehensive oversight of Islington's continued commitment to fleet safety and maintenance compliance.
New technology	Review and use, where practical and affordable, the latest clean vehicle technology	Islington are aiming to operate a zero tail-pipe emission fleet by 2030. When all presently ordered vehicles have been delivered, Islington will have in excess of 10% of its 480 vehicle fleet as electrics. In refuse & recycling and street cleansing this will be 17% of vehicles in use.
	Ensure that electrical infrastructure at key sites can support a wide-scale adoption of EVs and electric HGVs	A major project is underway to install an additional substation at the Cottage Road depot to provide charging capacity for all 230 vehicles based at the depot due for completion by June 2022, with chargers being installed inline with the arrival of new electric vehicles within the fleet. Satellite sites are also having chargers installed to maximise capacity from existing supplies.
	Aim to adopt EV charging technology to support all council EVs and support the transition to electric as heavy vehicle technology becomes available for RCV	Smart chargers and associated back office provision has been procured and is in the process of being rolled out across all council premises where fleet vehicles are parked
	Demonstrator project to test a vehicle to grid system.	A demonstrator project is underway at Islington Town Hall This is a 5 vehicle multi 'Vehicle too Grid' (V2G) system in partnership with Moixa and Honda. This involves a bi-directional charging system, whereby vehicles used during the day are recharged during off peak periods where grid energy is cleanest, and vehicle batteries are used to store clean grid energy to reduce the Town Hall building's carbon emissions.
	Operate at least one fully electric RCV	Islington's first electric RCV (since 1925) is now operational. This is the first purpose built electric RCV in operation anywhere in London. It will be joined by a second identical vehicle in December. Six 7.5t caged tippers will join our refuse fleet between December 2020 and March 2021.

Action	Action description	Year one (Dec 2020) update
Objective 4: Maximise local waste sites and ensure London has sufficient infrastructure to manage all the waste it produces		
Waste facilities	Redevelopment of the Edmonton Eco Park to include a new Resource Recovery Facility (RRF).	<p>As part of the wider programme of redevelopment of the Edmonton EcoPark site, a new resource recovery facility (RRF) is due to become operational in autumn 2022. The RRF will incorporate waste transfer facilities and a new, enclosed, Reuse and Recycling Centre (RRC).</p> <p>In accordance with Government guidance, NLWA's RRC's were closed due to COVID-19 from the 24/03/20. The RRC were reopened on a phased basis from 13/03/20 with a number of Covid-Safe restrictions introduced for the benefit of site users and staff. A booking system was implemented to ensure social distancing, at the time or writing all RRC's remain open.</p> <p>RRC tonnages for 20/21 are expected to be substantially lower than 19/20. In quarter 1 of 2019/20 the RRCs generated 12,464 tonnes whereas quarter 1 in 2020/21, the RRCs produced 2,635 tonnes. The marked difference is due to a limit on visitor numbers and the temporary exclusion of some materials including soil, rubble and large electrical items. In addition, modifying the reuse shop so that it could open safely proved challenging and added to a reduction in visitor numbers.</p>
Reuse and recycling centres	New Reuse and Recycling Centre (RRC) at the Eco Park.	The new Reuse and Recycling Centre at the Edmonton Eco Park is due to open in 2021.
	Investigate providing linked drop off facilities at local community centres or similar for small items	<p>Islington Council has been in discussion with Terracycle (who provide bespoke free recycling services for hard to recycle products, normally sponsored by product brands) to set up a mini recycling sites for hard to recycle items at community centres. For most of the more common items, such as crisp packets, terracycle are not able to offer additional recycling collection points as the agreed sponsored site allocations are now full.</p> <p>We will continue to explore how community centres can help to provide more opportunities for residents to recycle, including continued dialogue with Terracycle.</p>

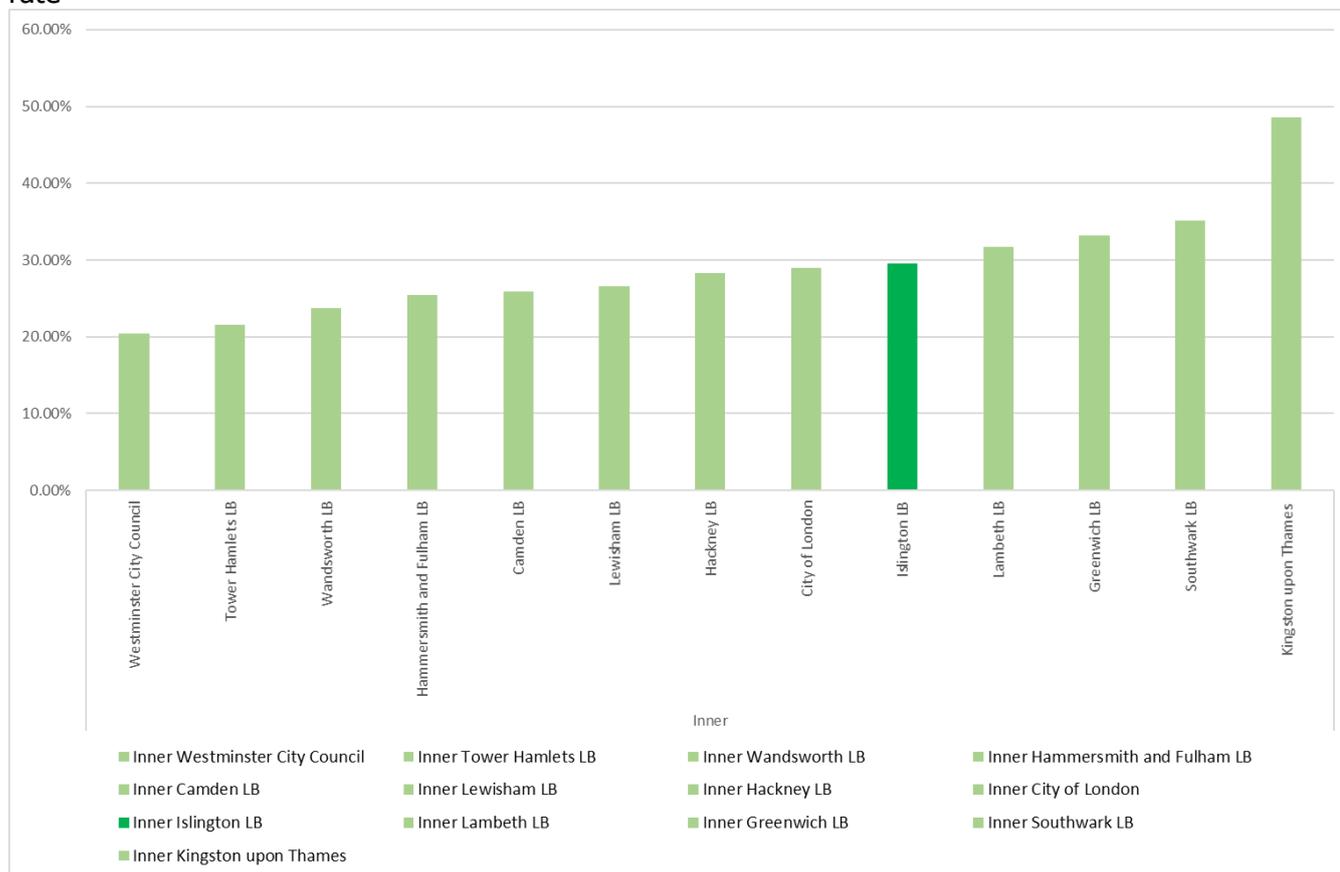
Action	Action description	Year one (Dec 2020) update
Site visits	Arrange facility visits to members of the public	See duplicate entry below
Recycling contracts	Implement new Materials Reclamation Facility (MRF) recycling sorting contracts	NLWA completed the procurement of a MRF contract, which commenced in December 2019.
Food waste processing	Review options for the separate processing of food and garden waste	An initial financial assessment is being carried out on alternative servicing arrangements that would enable food and garden waste to be collected and processed separately from each other. These options will be further reviewed, together with the potential carbon saving resulting from such alternative arrangements.
Recycling responsibly	Arrange facility visits for members of the public	A group of Recycling Champions went on a site visit to the Biffa MRF in March. Further site visits will be arranged once the current restrictions are lifted.
	We will actively promote NLWA's 'Wise up to Waste' to our residents	The 'Wise Up To Waste' brand has been retired and the website merged with the NLWA website. NLWA still actively promotes recycling and waste minimisation messages and campaigns, and Islington will continue to actively support and amplify these campaign messages.

Appendix 2: Recycling performance tables

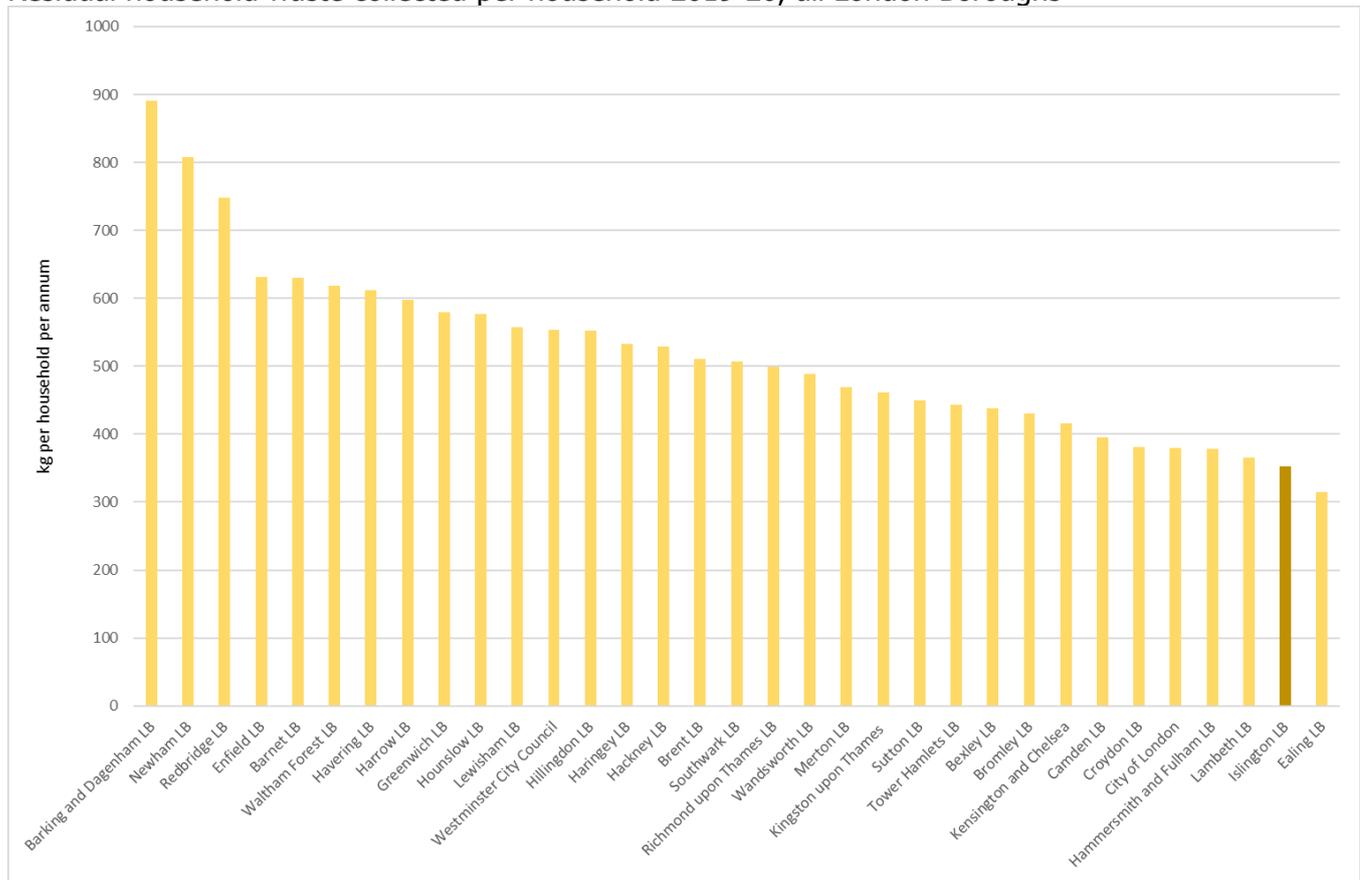
Percentage of household waste recycled and composted 2019-20, London Boroughs, by dry recycling rate



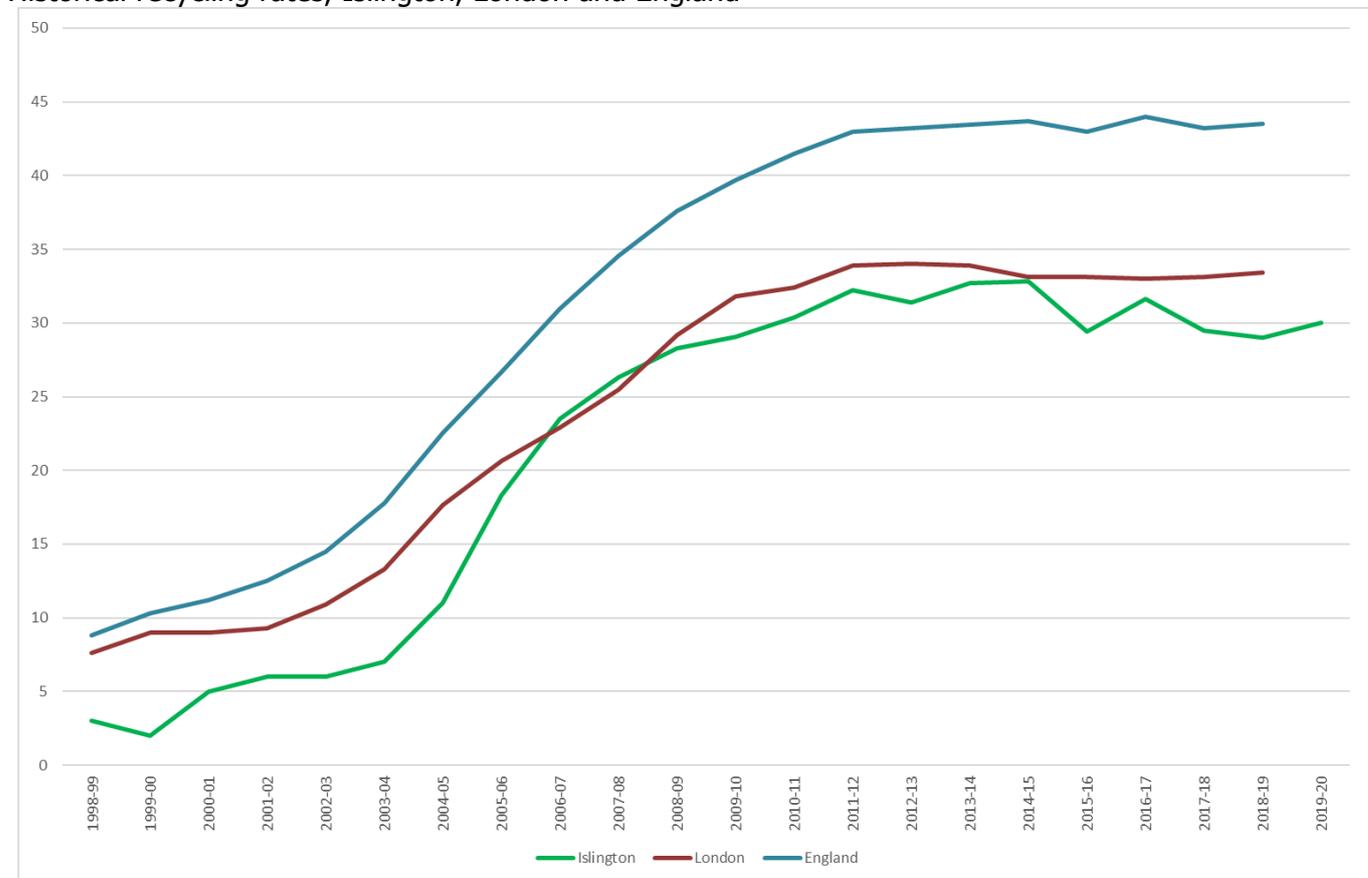
Percentage of household waste recycled and composted 2019-20, inner London Boroughs, by total recycling rate



Residual household waste collected per household 2019-20, all London Boroughs

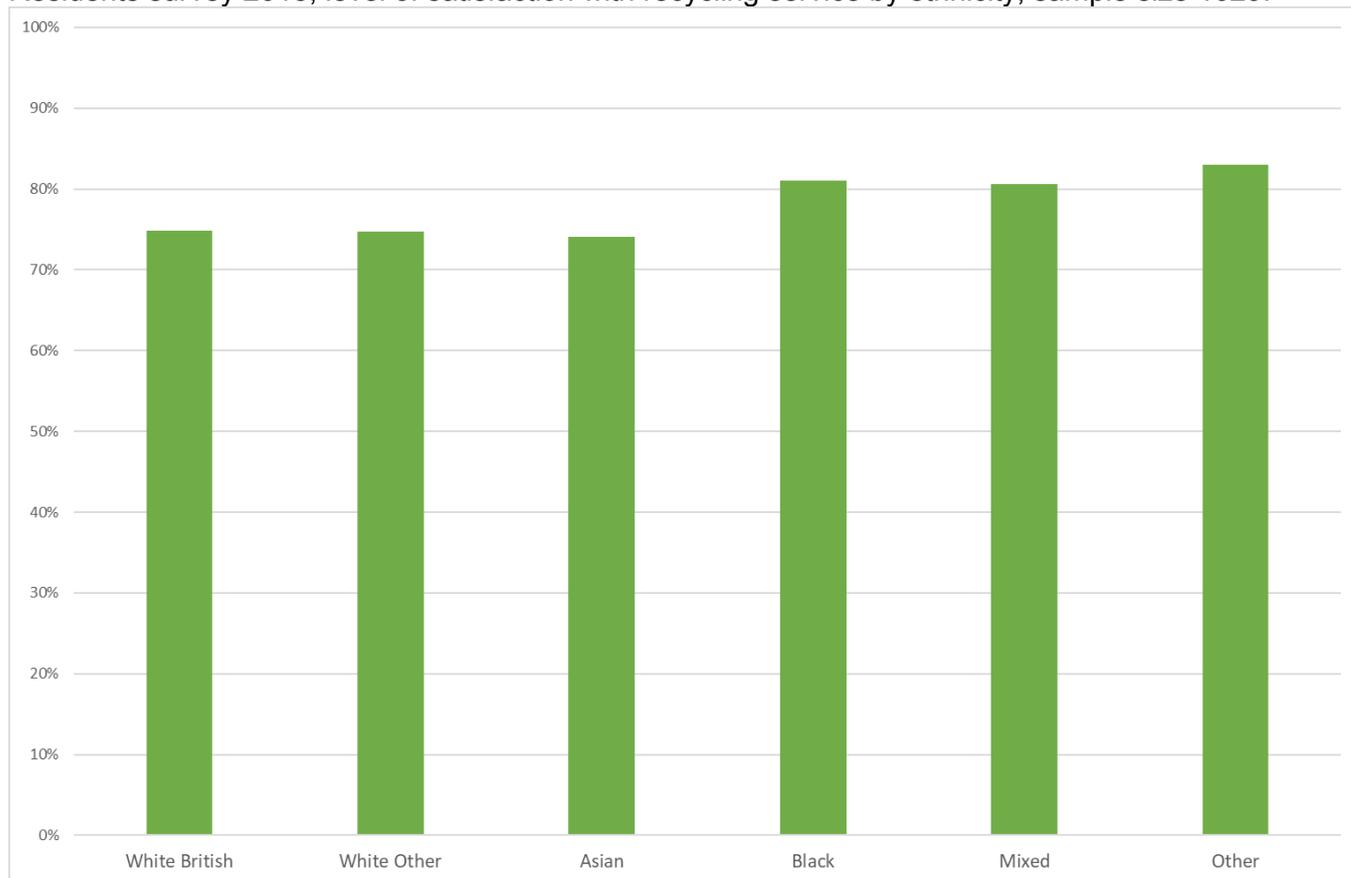


Historical recycling rates, Islington, London and England

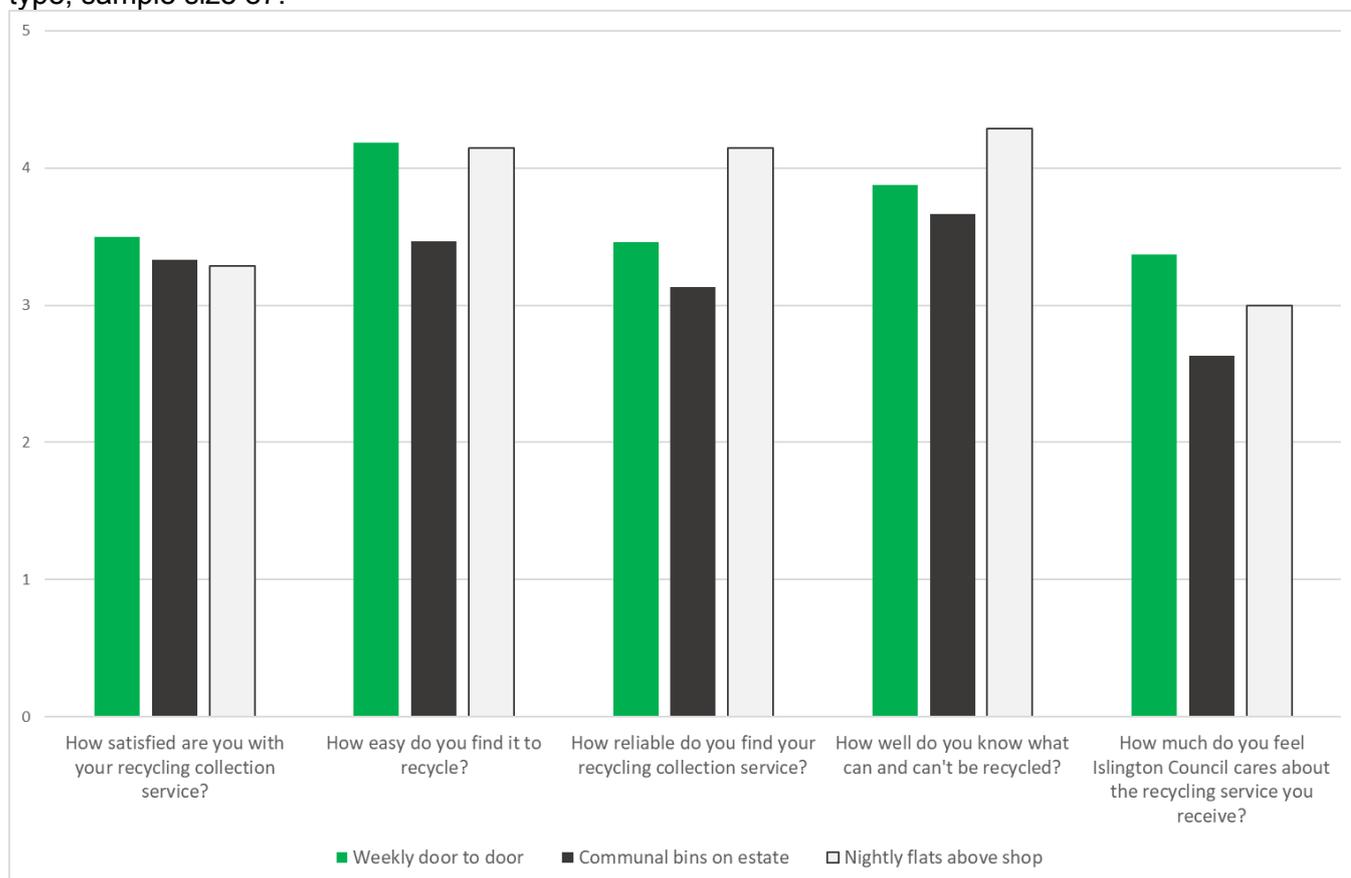


Appendix 3: Resident recycling service satisfaction data

Residents survey 2018, level of satisfaction with recycling service by ethnicity, sample size 1029.



Online recycling survey December 2020, satisfaction with recycling service by property and recycling service type, sample size 87.



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ENVIRONMENT & REGENERATION SCRUTINY COMMITTEE

WORK PROGRAMME 2020/2021

8 MARCH 2021

- 1) Scrutiny Review: Presentation Net Zero Carbon Programme-The Green Economy Work Stream-update
- 2) Quarter 2&3 Performance Reports (2020/21)- Employment & Skills
- 3) Quarter 3 Performance Report (2020/21) – Place and Environment
- 4) Waste Reduction and Recycling Plan Annual Report
- 5) Work Programme 2020/2021

17 MARCH 2021

- 1) Tackling the Environment and Climate Emergency – With stakeholders

27 APRIL 2021

- 1) Scrutiny: Presentation- Residential buildings, Commercial and Industrial buildings and Infrastructure and the Natural Environment & Waste Reduction and Recycling Commitments.
- 2) Work Programme 2020/2021

2021/2022 Work Programme – Draft

- 1) Air Quality – Officer update (Tbc)
 - 2) Low Traffic Neighbourhoods – update
 - 3) Work Programme 2020/2021
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